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Community-Level Infrastructure and Services Management Plan

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LIST OF ABBREVIATIONS

BCEAA	British Columbia <i>Environmental Assessment Act</i>
BCEAO	British Columbia Environmental Assessment Office
CLISMP	Community Level Infrastructure and Services Management Plan
EA	environmental assessment
EAC	Environmental Assessment Certificate
EPC	Engineering, Procurement and Construction
FEED	front end engineering and design
FID	final investment decision
IC	implementation-contractors
KPI	key performance indicators
LNG	liquefied natural gas
LSA	local study area
MCSCD	Ministry of Community, Sport and Cultural Development
MMAH	Ministry of Municipal Affairs and Housing
POC	Points of Contact
RSA	regional study area
SMP	Social Management Plan
SMR	Social Management Roundtable
TIA	traffic impact assessment
TMP	Traffic Management Plan

LIST OF GLOSSARY TERMS

Adverse effect	An effect that is detrimental to a specific valued component relative to baseline.
Direct effect	A directly attributable effect resulting from Project activities in the construction phase or related to the temporary workforce.
Local study area (LSA)	Refers to the local area of assessment identified in Section 7.2 Infrastructure and Services and Section 7.4 Community Health and Well-being of LNG Canada's EAC application.
Points of Contact	Ministry of Municipal Affairs and Housing's list of relevant provincial agencies and local/regional governments, community organizations and Indigenous Groups that hold responsibility for the management and delivery of community level infrastructure and services.
Reporting Metrics	Used to measure and track the effectiveness and/or implementation of mitigation objectives.
Social Performance	The term LNG Canada uses to describe how the Project engages with the community; manages the impacts on the communities in which it operates; and seeks ways to enhance the local benefits associated with the Project.

1. INTRODUCTION

LNG Canada is committed to managing socio-economic effects associated with the construction and operation of its proposed liquefied natural gas (LNG) facility and marine terminal (the Project). As a condition of its Environmental Assessment Certificate (EAC), LNG Canada has developed this Community Level Infrastructure and Services Management Plan (CLISMP also referred to as “the Plan”). In accordance with the Ministry of Municipal Affairs and Housing (MMAH’s) (formerly Ministry of Community, Sport and Cultural Development (MCSCD)) June 2015 guidelines for preparing a socio-economic effects management plan (SEEMP), the Plan sets out an adaptive management process to manage potential direct adverse socio-economic effects on community-level infrastructure and services during project construction.

Engagement with a broad range of stakeholders, government agencies and Indigenous Groups is also a key component of the Plan. Such engagement will provide service providers and other relevant stakeholders with the information they need to plan for the Project and reports about the effectiveness of mitigation measures during implementation, and provide opportunities for dialogue and feedback in regards to the effectiveness of mitigation actions.

This Plan addresses the requirements of Condition #14 (Community Services and Infrastructure) of LNG Canada’s EAC. The following community level infrastructure and service areas are addressed:

- Community Amenities
- Community Health
- Education Services
- Emergency Response
- Housing and Accommodation
- Utilities including: Water, Sewer and Waste Management
- Traffic

Other socio-economic related EAC conditions are: Condition #13 (Local Economic Opportunities), Condition #15 (Health and Medical Services), Condition #16 (Transportation), Condition #17 (Marine Transportation), Condition #18 (Marine Transportation—Wake), Condition #19 (Human Health-Workforce Accommodation Centre), Condition #22 (Indigenous and Public Consultation), and Condition #23 (Cultural Awareness). While this Plan focusses on the requirements of EAC Condition #14, the other conditions related to socio-economic topics in the

EAC are referenced, as appropriate, in Appendix 1, Table 1, which outlines the interrelationship between contents of the Plan and other socio-economic conditions.

In LNG Canada's EAC Application, local communities most likely to be directly affected by the Project were included in a local study area (LSA). The scope of the Plan and corresponding social management plans (SMP) include the communities that are in the LSA for Sections 7.2 (infrastructure and services) and 7.4 (community health and well-being) of the Application. The communities referenced in Section 7.2 and 7.4 of the Application make-up the "local area" referred to in the Plan. Table 1 identifies the communities that were included in the LSA in the assessment of Infrastructure and Services and Community Health and Well-being, as well as the corresponding CLISMP social management plans that are described in Appendix 4 .

Table 1 Local Study Area for Infrastructure and Services and Community Health and Well-being Value Components, and corresponding CLISMP Social Management Plans

Value Component	Local Study Area	CLISMP Social Management Plans (Appendix 4)
Infrastructure and Services	Kitimat District Municipality, Terrace Census Agglomeration. Traffic and utility infrastructure between the City of Terrace and the District of Kitimat, and the Northwest Regional Airport. Haisla Nation, Kitselas First Nation, Kitsumkalum First Nation.	• Community Amenities • Education • Emergency Response • Housing & Accommodations • Municipal Utilities • Traffic
Community Health and Well-being	Communities in the Northwest Health Service Delivery Area (NWHSDA) of Northern Health, primarily sections 80 (Kitimat) and 88 (Terrace and surrounding area). The LSA for diet and nutrition encompasses a broader area, also including nearby Indigenous Groups: Haisla Nation, Kitselas First Nation, Kitsumkalum First Nation, Gitxaala Nation, Gitga'at First Nation, Lax Kw'alaams Band and Metlakatla First Nation.	• Community Health

1.1. Regulatory Framework

This Plan has been prepared in accordance with the approach set out by the MMAH and BC Environmental Assessment Office (BCEAO).

In accordance with the guidelines, LNG Canada's Plan requires the following:

- Engagement with potentially affected Indigenous Groups, local governments, provincial infrastructure and service agencies regarding the management of direct project effects on community services and infrastructure
- Monitoring and reporting on the effectiveness of the mitigations set out in the Plan
- An adaptive management approach, which may include the development of additional and/or alternative mitigation measures to supplement existing measures addressing the direct project effects on community services and infrastructure predicted in LNG Canada's Environmental Assessment Application (the Application)
- Provision of the Plan to MMAH and BCEAO no less than 60 days prior to the planned date to commence construction (LNG Canada will not commence construction until the plan has been approved by BCEAO). The Plan was approved by BCEAO June 1, 2016.
- As per Condition #14 (Community Services and Infrastructure) of LNG Canada's EAC, construction does not include site clearing or preparation.
- Due to increasing size of the workforce mobilized to support early works, LNG Canada has selected April 1, 2019 to commence CLISMP implementation
- Implementation of the Plan, in consultation with MMAH and to the satisfaction of the BCEAO, until two years after the commencement of operations, or as otherwise directed by BCEAO.

In accordance with Condition #14 of its EAC, LNG Canada is required to address socio-economic effects on community level infrastructure and services (Section 7.2 of the Application) and community health and well-being (Section 7.5 of the Application) delivered by provincial agencies and local governments, related to the temporary construction workforce, and directly attributable to the Project (i.e., direct effects). Appendix 1 shows where applicable infrastructure and services and community health and well-being mitigations identified in the Application are included in the Plan. Appendix 1 also outlines other socio-economic-related conditions that have been included in the Plan, but are not a requirement of Condition #14. These other conditions are referenced in the Plan, because of their interrelationship with direct effects on community level infrastructure and services.

1.2. Objectives

The objectives of this Plan are as follows:

- Fulfill the regulatory requirements and standards relevant to implementing the Plan
- Identify relevant plans and/or initiatives that will prevent, manage or mitigate the potential direct adverse community-level infrastructure and service effects of the Project
- Outline an engagement framework, including reporting and monitoring, for sharing information about project effects and status of mitigation plans with relevant stakeholders and Indigenous Groups
- Outline the adaptive management approach whereby mitigation measures can be adjusted and new measures developed to address the project effects as necessary

2. ABOUT THE LNG CANADA PROJECT

2.1. Community Setting

The Project is located in the District of Kitimat in northwest BC (see Figure 1). The site is approximately 650 km northwest of Vancouver, 390 km west of Prince George, 115 km east of Prince Rupert, and 60 km south of Terrace (the latter is the commercial and trading centre for northwest BC). The City of Prince Rupert and nearby town of Port Edward comprise the marine transportation hub of northwest BC, connected to Terrace via Highway 16 and CN Rail. The project site is located adjacent to Kitimat Harbour, to the west of the Kitimat River (Figure 2).

2.2. Project Description

The proposed Project would convert natural gas into LNG for shipping, thereby connecting the abundant natural gas resources in the Western Canadian Sedimentary Basin with the growing worldwide demand for LNG, including in the Asia-Pacific region. The North American gas market has experienced a dramatic shift in recent years, where gas supply now exceeds forecasted long-term demand.

Figure 1 Project Site

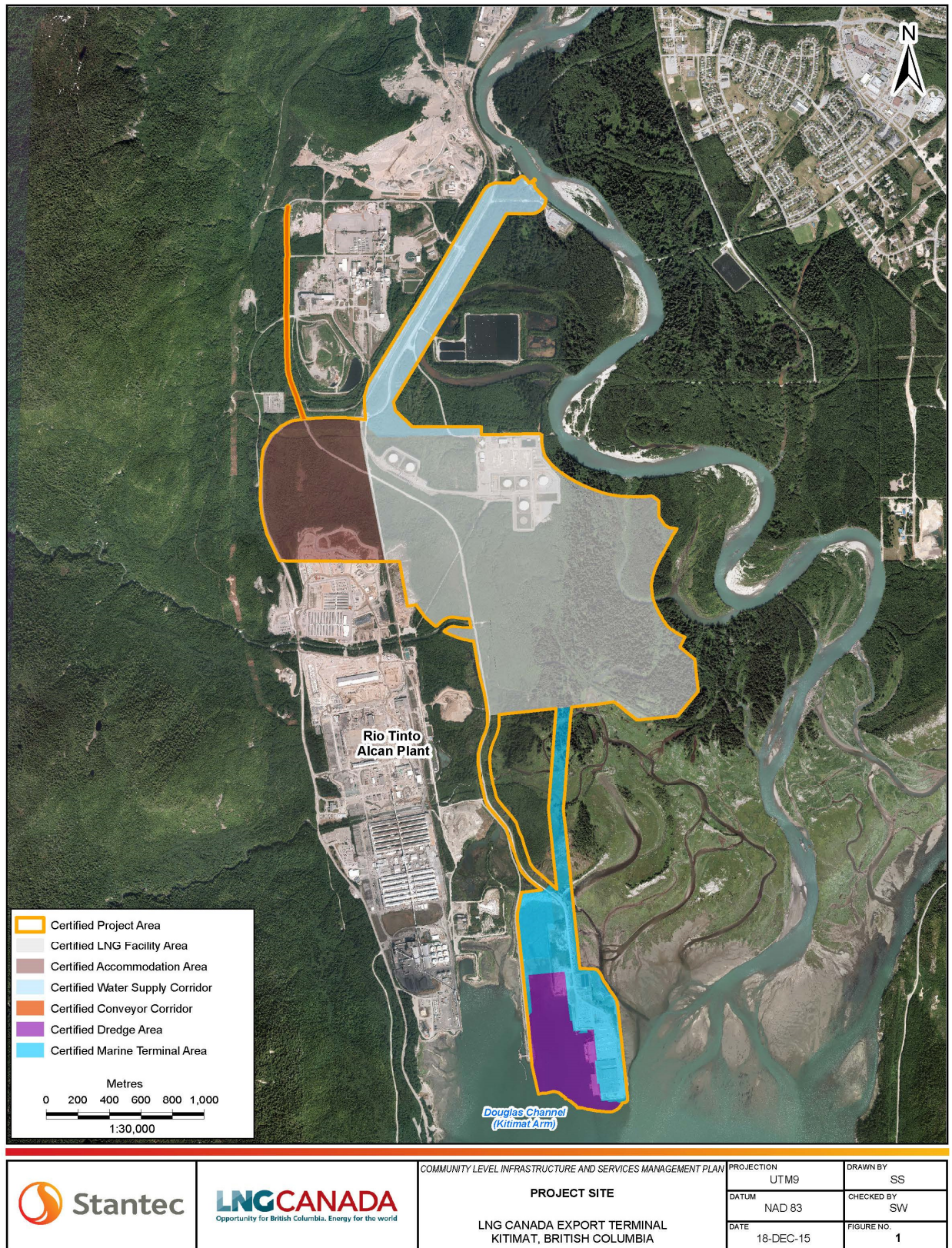
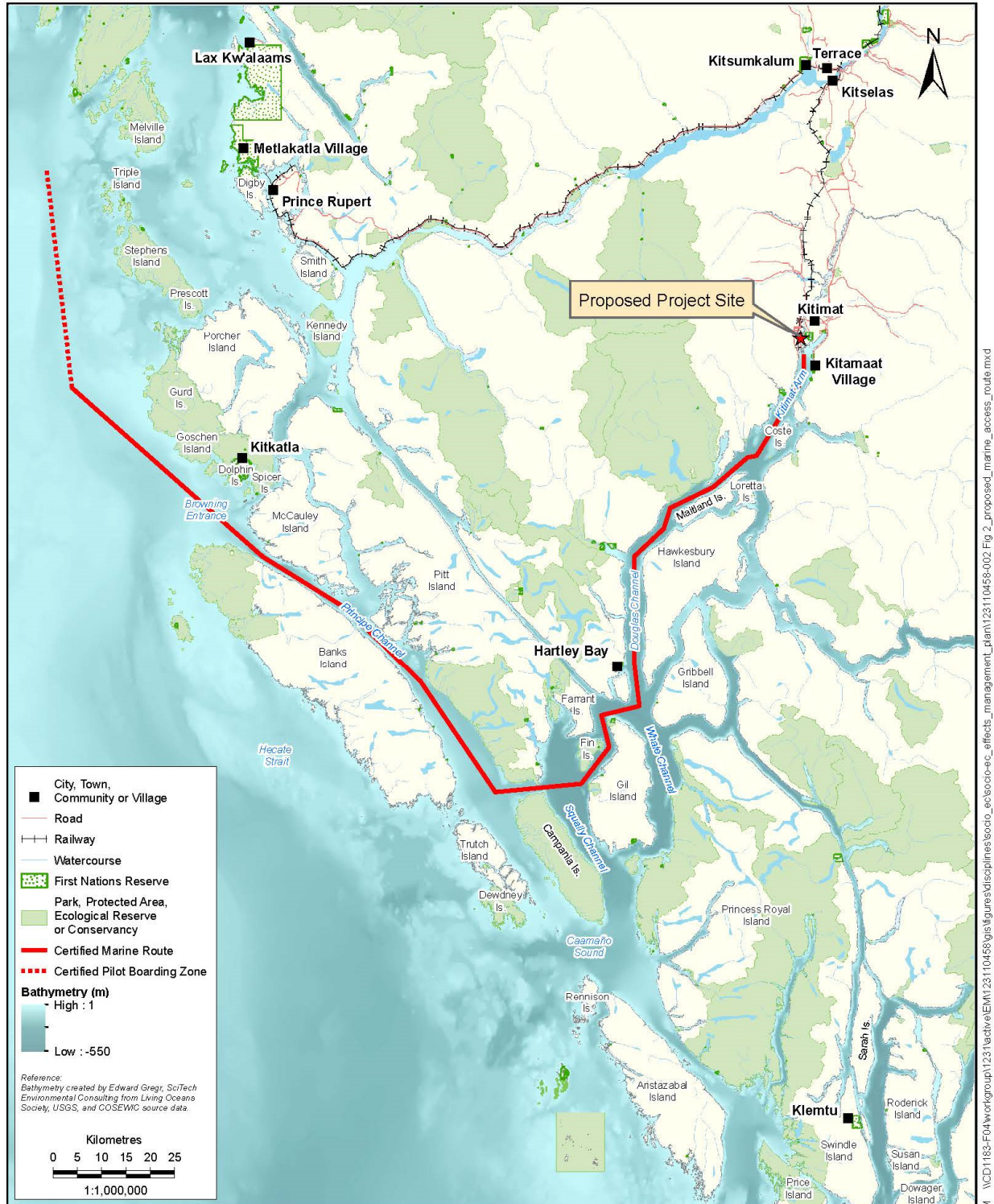


Figure 2 Proposed Marine Access Route



		PROPOSED MARINE ACCESS ROUTE LNG CANADA EXPORT TERMINAL KITIMAT, BRITISH COLUMBIA	COMMUNITY LEVEL INFRASTRUCTURE AND SERVICES MANAGEMENT PLAN	PROJECTION UTM9	DRAWN BY SS
			DATE 18-DEC-15	CHECKED BY SW	FIGURE NO. 2
			DATE 18-DEC-15	CHECKED BY SW	FIGURE NO. 2
			DATE 18-DEC-15	CHECKED BY SW	FIGURE NO. 2

Natural gas processed into LNG will be shipped to market via LNG carriers. Figure 2 illustrates the proposed marine access route between the LNG production facility and the pilot boarding station at Triple Island. Beyond Triple Island, LNG carriers will access shipping lanes to markets in China, Japan, and Korea. A link to the Certified Project Description is located at: http://a100.gov.bc.ca/appsdata/epic/documents/p398/d39101/1434642573761_wfwdVCkNJLyPstWRWR66gV2MDTsh9kynQdjr3H51N2Xnvmf9yJXh!-14610924!1434641485535.pdf.

Construction phase activities are summarized in Table 2.

Table 2 Construction Phase Activity Overview

Type of SMP	Project Phase
Construction	Construction: The phase of the Project during which physical activities in connection with site preparation, building or installation of any component of the Project occurs. For purposes of the Plan, construction does not include any site preparation, investigative use or testing, conducted prior to commencement of site clearing.
	Commissioning: completion activities to validate construction as per design, demonstration of strength and integrity of the piping /mechanical systems and communication/function of the control systems

2.2.1. Project Workforce

The Project's permanent and temporary construction workforce will result in a population increase, accompanied by an anticipated additional increase due to indirect and induced economic activity. The extent of project-associated population change will depend on the:

- Proportion of project workers hired locally
- Proportion of workforce that choose to settle within the local area
- Extent of project-associated indirect and induced labour
- Size and demographic characteristics of workforce families that choose to settle within the local area
- Duration of construction and operation

LNG Canada has undertaken an analysis to estimate the workforce required for the various phases of the Project:

Project Phase/Timeline	Estimated Workforce
Site preparation	Initial site preparations work will require up to a potential peak of 400 workers
Construction	Average 4,500 workers, with a potential peak of 7,500 workers
Commissioning and operations	400 to 800 workers during Operations for the full build out of the Project; will include both permanent staff and contractor workers

3. ENGAGEMENT DURING PLAN DEVELOPMENT

LNG Canada has engaged with a broad range of stakeholders and Indigenous Groups, including community-level infrastructure and services providers, to ensure local needs and interests were considered in the development of the Plan.

The MMAH's Point of Contact List was reviewed and all relevant parties were contacted. Appendix 2 lists parties that were engaged by LNG Canada during Plan development.

Engagement during Plan development included the following key activities:

- Initial engagement with Point of Contact List—an email was sent on April 24, 2015, to all relevant stakeholders and Indigenous Groups on MMAH's Point of Contact List to introduce LNG Canada's proposed Plan provide direction on the appropriate local Points of Contact (POCs), invite stakeholders and Indigenous Groups to meet LNG Canada's team members, and to share relevant information.
- Local government meetings—LNG Canada held meetings and teleconferences with local government staff departments (District of Kitimat, City of Terrace, and the Regional District of Kitimat Stikine). The purpose of the meetings was to seek input relevant to the development of the Plan.
- Indigenous Groups and stakeholder meetings—LNG Canada held topic-specific meetings with Indigenous Groups and local community organizations and service providers to share relevant project information, including project timelines, potential effects as identified in the EA, proposed mitigation plans; and to seek input relevant to the development of the Plan.

Appendix 3 (Record of Engagement) lists engagement related to the development of the Plan.

4. ORGANIZATION, ROLES, AND RESPONSIBILITIES

This section outlines the key roles and responsibilities involved in the development and implementation of the Plan.

4.1. Shared Responsibility Framework

The shared responsibility framework recognizes that socio-economic effects are the result of multiple factors, and thus the management of effects involves co-operation between LNG Canada and government agencies, Indigenous Groups, local communities, and potentially-affected individuals (Figure 3).

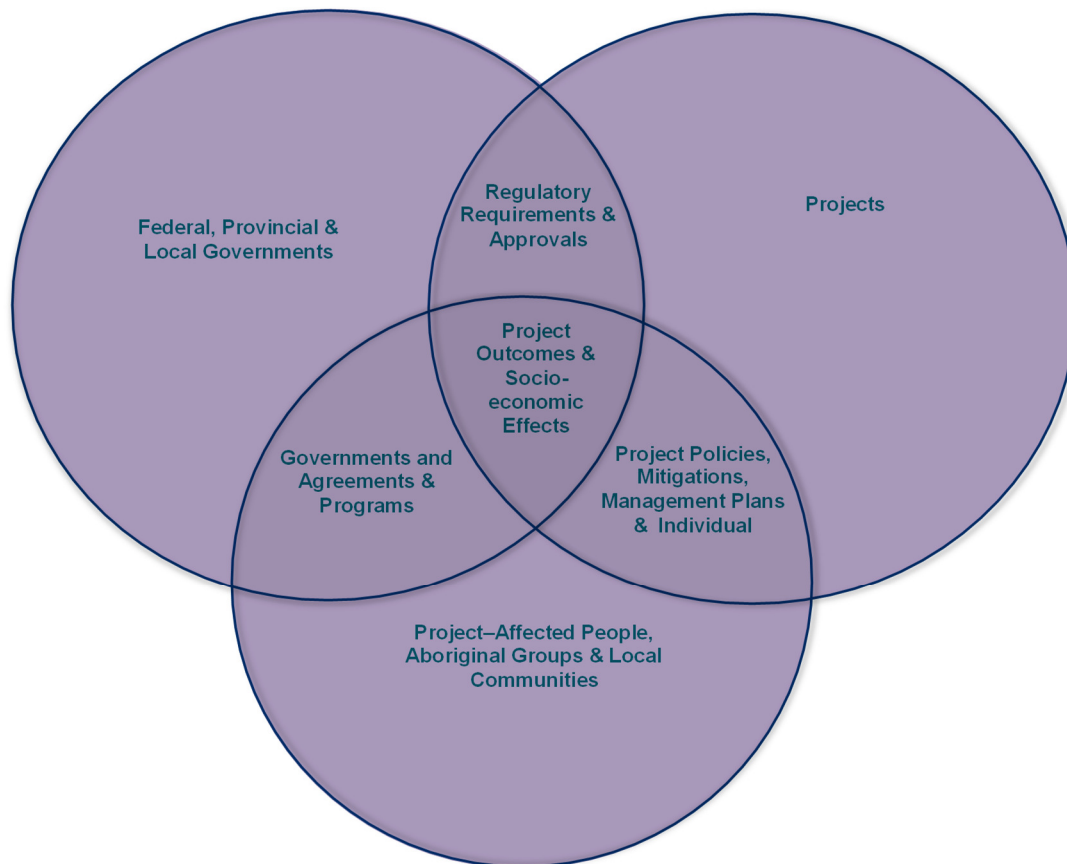


Figure 3 Shared Responsibility Framework

In regard to managing socio-economic effects covered by the Plan:

- LNG Canada is responsible to mitigate direct project effects on community-level infrastructure and services as a result of project construction and the temporary construction workforce
- Local governments and provincial agencies are responsible for managing and funding infrastructure and services associated with long-term community growth
- As requested by the BCEAO, LNG Canada is required to participate in multi-stakeholder initiatives undertaken by the Province with regards to managing cumulative effects to community level infrastructure and services

4.2. LNG Canada

As project owner and EAC holder, LNG Canada has overall responsibility for the Project's social performance. In regards to the Plan, LNG Canada's specific responsibilities are:

- Develop the Plan
- Implement the Plan through Construction, and the first two years of Operations, or as otherwise directed by the BCEAO
- Ensure JGC-Fluor Joint Venture (JFJV), implementation contractors, subcontractors and sub-subcontractors implement and comply with mitigation measures
- Monitor and report on Plan implementation
- Engage with the BCEAO, MMAH, provincial agencies and local/regional governments, community organizations and Indigenous Groups, affected by the Project to provide opportunities for feedback
- Document the results of the engagement process, identify concerns and questions raised, and describe how they were addressed
- Seek approval from BCEAO on amendments to the Plan if required through the adaptive management process (Section 9)
- Participate in multi-stakeholder initiatives undertaken by the Province with regards to managing cumulative effects to community-level infrastructure and services

4.3. JGC-Fluor Joint Venture

As the main contractor, JFJV will work with LNG Canada to implement the Plan. JFJV will be primarily responsible for implementing mitigation measures related to the movement of material and personnel, and the operation of the Workforce Accommodation Centre(s) throughout Construction. In regard to the Plan, the JFJV's responsibilities are as follows:

- Engage community, stakeholders and Indigenous Groups during LNG Plant construction
- Develop and implement specific plans to mitigate potential adverse social effects within its areas of responsibility
- Participate in regular meetings with LNG Canada in regard to socio-economic effects management
- Ensure subcontractors and sub-subcontractors implement and comply with mitigation measures
- Report to LNG Canada on monitoring activities and progress against reporting metrics and action commitments

Subcontractors and sub-subcontractors will be contractually obligated to meet Plan requirements, and as appropriate, develop and implement action-specific mitigation plans.

4.4. Ministry of Municipal Affairs and Housing

During Plan development and implementation, the role of MMAH is to:

- Review the Plan and Record of Engagement
- Provide advice to BCEAO regarding the Plan approval
- Provide advice and guidance to LNG Canada and the POCs on the Plan's purpose and process, to support effective development and implementation of the Plan
- Facilitate problem-solving and issues management, if needed, in cases where the parties are unable to effectively work through potential concerns
- Receive a copy of Plan-related reports including final Plan report
- Monitor and review Plan reports

4.5. British Columbia Environmental Assessment Office

During Plan development and implementation, the BCEAO's role is to:

- Review MMAH advice and the Plan for approval in a timely manner
- Consider and, where appropriate, approve any amendments
- Ensure that LNG Canada complies with the EAC
- Receive and post reports on the BCEAO website, as appropriate
- Receive final Plan report

4.6. Local and Regional Governments, Provincial Agencies, Indigenous Groups and Local Service Providers

During Plan development and implementation, local and regional governments, provincial agencies, service providers, stakeholders and Indigenous Groups can:

- Engage with LNG Canada and provide feedback on development of the Plan
- Engage with LNG Canada during Plan implementation
- Provide information relevant to monitoring of socio-economic effects management

5. PLAN IMPLEMENTATION, ENGAGEMENT AND INFORMATION SHARING

5.1. Objectives

LNG Canada has engaged extensively with government agencies, stakeholders and Indigenous Groups throughout the development of the proposed Project, including consultation during the EA baseline studies, regulatory consultation, and through general information sharing/relationship building. Through this engagement, positive relationships with local communities and Indigenous Groups were established and LNG Canada furthered its understanding of community needs and interests. This information was considered in the development of project plans, including SMPs. Appendix 2 summarizes both POCs, and the relevant SMPs in which their interests will be addressed.

LNG Canada's engagement objectives for the implementation of the Plan are as follows:

- Improve awareness and understanding of the Project, and its effects
- Minimize potential adverse effects on stakeholders and Indigenous Groups and enhance project benefits
- Develop and maintain relationships with stakeholders and Indigenous Groups
- Address stakeholder concerns where applicable

5.2. Engagement Mechanisms

LNG Canada has a robust stakeholder and Indigenous engagement program designed to provide updated project information and to discuss the implementation of the Plan during construction of the Project. LNG Canada will review its engagement mechanisms on an ongoing basis and will revise if needed.

The engagement activities that LNG Canada will employ during the implementation of the Plan are described in Sections 5.2.1 to 5.2.5 below.

5.2.1. Social Management Roundtable

LNG Canada will initiate and lead the Social Management Roundtable (SMR) to facilitate the sharing of updated project information and review of the SMPs identified in Appendix 4, supported by participation of JFJV. The SMR will be distinct from the already established LNG Canada Community Advisory Group (CAG), which is focused on sharing project information at the community level. The SMR will review the effectiveness of mitigations, and identify and implement adaptive management measures when required. The SMR will meet quarterly or as needed, throughout construction of the Project.

The SMR will be composed of representatives from the organizations identified in MMAH's Points of Contact List (Jun 2015) with specific knowledge and/or understanding of project effects on community level infrastructure and services. LNG Canada will develop a terms of reference to guide the operation of the SMR, with input from its members.

5.2.2. Monthly Meetings with Local Government Staff

LNG Canada currently holds monthly meetings with District of Kitimat Staff to provide project updates. LNG Canada and JFJV will each continue to meet monthly with the District of Kitimat during construction of the Project and will offer similar meetings to the City of Terrace and Regional District of Kitimat-Stikine. The purpose of these meetings is to ensure local governments are kept apprised of project timelines, the implementation of mitigation measures, and other relevant information. These meetings will also provide opportunities for LNG Canada to receive feedback on how construction activities may be affecting local municipalities.

5.2.3. Indigenous Engagement

LNG Canada began engaging with Indigenous Groups to discuss the Plan in the spring of 2015. A draft pre-submission copy was shared with them in Jun 2015 and meetings were held to discuss the Plan throughout the summer of 2015. Through these engagements, LNG Canada collected feedback from Indigenous Groups and provided written responses to all comments. In addition, an update letter describing the status of the CLISMP was sent to Indigenous Groups in December 2015.

LNG Canada and JFJV will each continue to engage with Indigenous Groups that have expressed an interest in participating on the SMR, and will share project information and seek input on the effectiveness of the SMP implementation. Issues and comments that fall outside of the scope of the Plan will be considered through the ongoing consultation process.

5.2.4. Community Feedback Process

LNG Canada is committed to addressing feedback. The Community Feedback Process (Appendix 5) will allow government agencies, Indigenous Groups, local communities, and potentially affected individuals to share information, raise questions or concerns with the Project, and provide other feedback. Information received through engagement mechanisms (i.e., those listed in Section 5.2.5) and through in-person or other forms of communication will be addressed through the Community Feedback Process. For the duration of construction, this process will be managed by JFJV. This Process will be revised and updated based on experience gained from implementation and through feedback from stakeholders.

5.2.5. Other Engagement Activities and Information Sharing

Other mechanisms for engagement and information sharing include:

- Community Information Centre— For the duration of construction, JFJV will maintain a local office in Kitimat and provide timely and relevant project information to community members
- Website—Maintain a project website and provide regular updates on key developments, including Plan implementation (www.lngcanada.ca; www.jfjvkitimat.com)
- Community Advisory Group—Continue to facilitate meetings with LNG Canada's CAG
- Community Organizations—As requested, attend and provide project updates to community-level organizations
- LNG Canada Facebook page; JFJV Facebook page

6. POTENTIAL SOCIO-ECONOMIC EFFECTS

This section summarizes the potential adverse effects to community-level infrastructure and services identified in Sections 7.2 and 7.5 of the Application, and how they relate to the SMPs included in Appendix 4. Each of the SMPs in Appendix 4 outlines the mitigations that will address the potential effects discussed in Section 6 and includes proposed reporting metrics, as well as the monitoring and reporting approach.

6.1. Community Amenities Social Management Plan

Project-related population changes are expected to increase demands on community amenities (e.g., public recreation sites) during construction and operation. However, the Workforce Accommodation Centre(s) will provide a variety of indoor and outdoor recreation opportunities for the project temporary workforce, alleviating demand on recreation resources in Kitimat and Terrace. The use of community recreation facilities by project workers will depend on Project shifts, availability of time for recreation activities, and preference for on-site recreation facilities or activities. A variety of highly accessible community amenities, in the form of recreation resources and facilities, occur in and near Kitimat and Terrace, which provide ample recreation opportunities and alternatives close to the Project site. In addition, municipal and provincial agencies have identified plans to manage capacity and improve or expand these community amenities within and near Kitimat and Terrace. In summary, such amenities are expected to meet increased demand associated with the Project.

LNG Canada has identified a number of measures that will be implemented to reduce effects on community amenities. These are summarized in the Community Amenities SMP (Appendix 4).

6.2. Community Health Social Management Plan

Section 7.5 of the Application documents how population change may adversely affect community health and well-being by putting increased demands on health care infrastructure and services, and changing community and family health, cohesion, and resilience.

Project-related effects on community health and well-being during project construction are predicted to result in a change in human health and/or increase demands on healthcare infrastructure. This is due to the number of temporary workers, and the potential in-migration of workers and their dependents that choose to resettle, which may increase demands on health care infrastructure and services. Rapid population change may also affect community cohesion and resilience. Health care funding regimes based on permanent residential populations are not

responsive to mobile populations, meaning that any increased demand from construction workers residing at the Workforce Accommodation Centre(s) are not accounted for in service planning.

LNG Canada has identified a number of measures that will be implemented to reduce effects on community health and well-being. These are summarized in the Community Health SMP (Appendix 4).

6.3. Education Social Management Plan

Project-related demands for education services will occur as a result of population growth in the local area. Changes in demand, related to population growth, are anticipated to occur mainly during project operations, when a potential increase to the permanent population in the local area is anticipated, relative to the construction phase. The local area has sufficient schoolroom space to accommodate the projected increase in demand, but more hiring of teachers will be needed to ensure that the student-to-educator ratio remains within provincial guidelines.

LNG Canada will share information with education service providers regarding the incoming workforce, to enable them to plan for a change in demand. This is summarized in the Education SMP (Appendix 4).

6.4. Emergency Response Social Management Plan

With Project-related population growth, there is increased potential for demands on emergency and protective services. Potential increased demands include, but not limited to:

- Fire code compliance and site inspections as a result of construction activities
- Emergency support services as a result of significant occupational and non-occupational incidents
- Spill response capabilities
- Site security services
- Fire safety response for on-site fires, or related to search and rescue services for workers injured or lost during recreational opportunities
- Staffing levels for emergency support

LNG Canada has identified a number of measures that will be implemented to reduce effects on emergency response and protective services. These are summarized in the Emergency Response SMP (Appendix 4).

6.5. Housing and Accommodation Social Management Plan

The Project has developed a comprehensive housing strategy designed to mitigate impacts on the local housing market. The majority of the construction workforce will be housed in a Workforce Accommodation Centre(s), minimizing demands on local housing. In addition, LNG Canada is working with local developers to incent the creation of additional housing equivalent to its long-term requirements. However, additional demands on housing associated with the indirect and induced workforce are expected, which could contribute to higher housing costs in local communities, increasing the number of individuals and households unable to afford adequate housing.

LNG Canada has identified a number of measures that will be implemented to reduce effects on housing availability and affordability. These are summarized in the Housing and Accommodation SMP (Appendix 4).

6.6. Municipal Utilities Social Management Plan

6.6.1. Solid Waste and Recycling Services

Operation of the Workforce Accommodation Centre(s), and other project-associated population growth, will increase demands placed on waste management facilities. In addition, project construction will result in waste debris such as lumber, plastic, glass, metal, and other related building-material by-products that will require disposal.

The capacity for solid waste disposal and recycling infrastructure and services varies by community in the local area. The District of Kitimat Landfill has capacity to support waste disposal for another 30 years; however, it is under increased pressure, as are recycling programs in Kitimat and Terrace. Other landfills are facing imminent closure or consolidation with plans for major expansion within the next couple of years. Depending on the construction timelines and opening of the Regional District of Kitimat Stikine's Forceman Ridge Landfill, additional pressure and challenges may be directed to the District of Kitimat Landfill or other landfills in the local area. As a result of the project-related population increase, the lifespan of the Kitimat Landfill could decrease from its assessed capacity of 30 more years from 2013. All waste and recycling generated by the Project will be managed off-site and will not be located within the District of Kitimat. Mitigations addressing solid waste and recycling are summarized in the Municipal Utilities and Infrastructure SMP (Appendix 4).

6.6.2. Potable Water and Wastewater

The Workforce Accommodation Centre(s) is expected to place little or no demand on potable water and wastewater infrastructure in Kitimat because it will be self-sufficient and have its own water treatment and wastewater treatment facilities. However, construction workers and their dependents that choose to relocate permanently to Kitimat or Terrace and would not stay in the Workforce Accommodation Centre(s) will increase average daily demand for potable water and wastewater (sewage) treatment services. With the potential increases, average daily demand is expected to be within Kitimat's and Terrace's rated capacity for both potable water and sewage treatment. However, peak demands for potable water in Terrace and sewage treatment in Kitimat are at or near rated capacity of their respective systems. This indicates that the current infrastructure may need to be upgraded to handle peak demand due to project-related population growth.

LNG Canada has identified a number of measures that will be implemented to reduce project-related effects on solid waste and recycling services, and on potable water and wastewater infrastructure and services. The mitigations that address effects on potable water and wastewater are summarized in the Municipal Utilities and Infrastructure SMP (Appendix 4).

6.7. Traffic Social Management Plan

The Project, through the movement of workers, materials and equipment, has the potential to increase traffic congestion and demand on transportation infrastructure, and to increase the risk of highway traffic collisions. The fly-in/fly-out (FIFO) workforce, particularly during the peak construction period, together with the project-related population increase, will increase the demand at the Northwest Regional Airport. Rail will be used to import items that can fit onto standard-sized rail cars during construction. Longer trains or additional train trips may result in longer or more frequent waits at road-rail crossings, resulting in a decreased level of service for road users, and may pose additional risk in delaying the response of emergency vehicles.

LNG Canada has identified a number of measures that will be implemented to reduce effects on traffic and transportation. These are summarized in the Traffic SMP (Appendix 4).

6.8. Mitigation

Proposed mitigations and measures to manage potential adverse socio-economic effects are listed in Section 20 of the Application, and mitigations specific to the Plan are summarized in Appendix 1, Table 2 of the Plan. SMPs have been developed, which outline how mitigation measures will be implemented and monitored during project construction (see Appendix 4).

7. MONITORING

Monitoring will be undertaken on a monthly basis by LNG Canada to determine whether mitigation actions are meeting identified objectives. Monitoring will also track the Plan's performance in addressing adverse socio-economic effects. The integration of monitoring within the adaptive management approach is discussed in Section 9.

7.1. Reporting Metrics

A number of reporting metrics are proposed that will be used to track and measure the implementation and/or effectiveness of mitigation measures. LNG Canada's reporting metrics include data that will be collected monthly from internal monitoring and actions that will be implemented. External reporting metrics are data provided by other parties, and will be included in Plan reporting if they are specific, measurable, achievable, relevant, and timely (SMART). Reporting metrics used in the Plan are identified in the SMPs (Appendix 4).

7.2. Monitoring Frequency

The Plan will be implemented, in consultation with MMAH and to the satisfaction of the BCEAO, until two years after the completion of construction, or as otherwise directed by the BCEAO. Internal metrics will be monitored monthly throughout Project construction. External metrics will be provided by third parties as available, which tends to be less frequent than monthly for most agencies and groups. LNG Canada will work with the SMR to get feedback from the members as provided and available.

7.3. Monitoring Responsibilities and Participation

LNG Canada and its project team, including JFJV, are primarily responsible for mitigations monitoring and will work with provincial agencies, local governments, Indigenous groups, and stakeholders that are collecting relevant information and/or involved in the SMR.

8. REPORTING

Reporting will be used by LNG Canada to inform service providers, local and regional governments, provincial agencies and Indigenous groups about the effectiveness of mitigations and the status of developing and implementing the Plan during construction. LNG Canada will report on its monitoring in the following reports:

- Annual report—LNG Canada will submit an annual report to BCEAO, MMAH and other stakeholders. The annual report will include project updates, reporting metrics, a summary of mitigation effectiveness, and adjustments or changes made to mitigations during implementation.
- Final Report—A final plan report will include a table documenting the effectiveness of mitigation implementation. LNG Canada will adjust reporting if required through input with key stakeholders and members of the POC. The final plan report will include a summary of the Plan's effectiveness in achieving socio-economic objectives, and a summary of each annual report submitted during construction.
- Updates to the Social Management Roundtable—quarterly updates will be provided to the SMR on the SMPs including information on mitigation implementation and adaptive management.

8.1. Report Distribution

LNG Canada will send reports electronically to BCEAO, MMAH and stakeholders. Hard copy reports will also be made available by request. The final report will be shared with the BCEAO to post on its website and will also be posted on the LNG Canada website.

8.2. Reporting Frequency

Annual reports to the BCEAO will be made publicly available one year after start of construction and updated as-needed through the adaptive management process (Section 9). The final report will be made publicly available within two years after start of Operations, or as requested by the BCEAO or MMAH.

9. ADAPTIVE MANAGEMENT

Adaptive management will address uncertainty related to the effectiveness of mitigation measures, and the possible occurrence of unexpected effects, both positive and negative. Should unexpected effects occur, they will be reviewed with the appropriate LNG Canada subject matter experts and the adaptive management process will be implemented as required.

Adaptive management is a cycle in which the effectiveness of mitigation measures are evaluated based on monitoring results, and adjusted if needed, to achieve desired objectives (Figure 4). While adaptive management will be a continual process, the Plan will be reviewed on an annual basis, and adjustments made as needed, with respect to engagement, monitoring, and reporting. LNG Canada will amend the Plan only after prior notification of the BCEAO and discussion with potentially-affected organizations and MMAH.

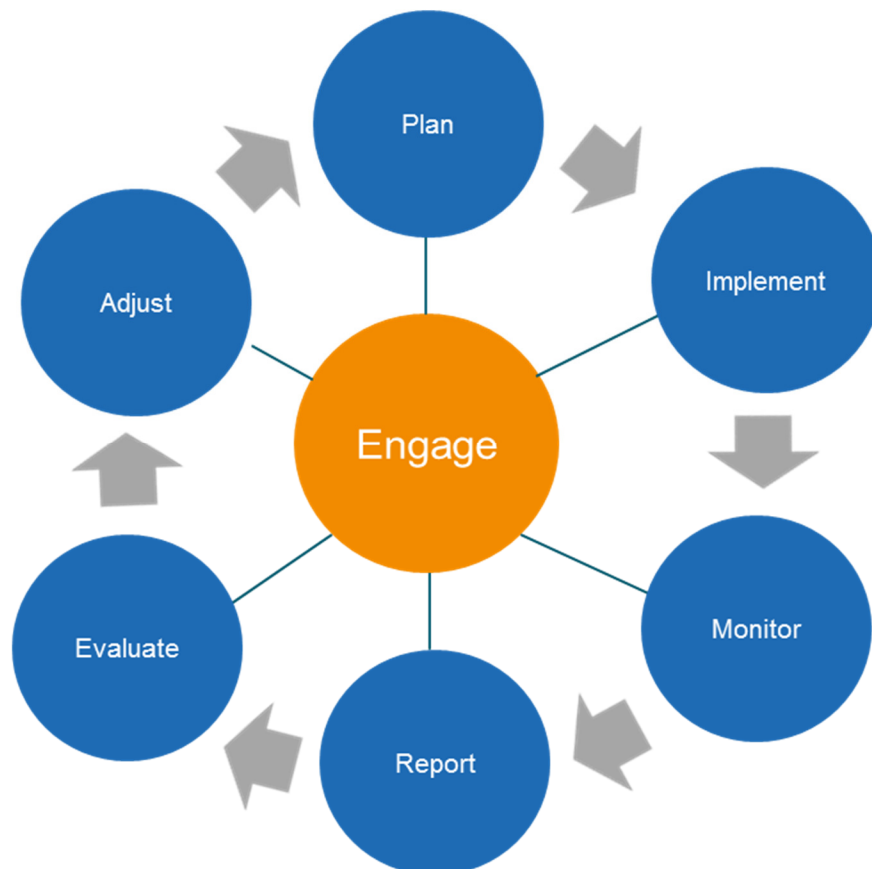


Figure 4 Adaptive Management Process

The six main steps in LNG Canada's adaptive management process are: (1) Plan development, (2) implement mitigation measures, (3) monitor mitigation effectiveness, (4) report on mitigation outcomes, (5) assess mitigation outcomes and (6) adjust mitigation measures, if required. A summary of these steps are as follows:

- **Step 1 (Plan Development)**—The Plan provides the framework for implementation, monitoring, and reporting of mitigation measures. SMPs appended to the Plan identify mitigation targets, key performance indicators, and project team and external participants in monitoring.
- **Step 2 (Implementation)**—Mitigation measures identified in the SMPs will be implemented by LNG Canada, JFJV, sub-contractors, and sub-sub-contractors. They will be implemented via specific management actions, which are identified in the SMPs.
- **Step 3 (Monitoring)**—Reporting metrics tracked by LNG Canada will be monitored monthly, as specified within SMPs. The project team will be responsible for monitoring project-specific indicators, while external parties can provide other information that measure change in socio-economic conditions.
- **Step 4 (Reporting)**—LNG Canada will compile reporting information provided by the project team and external parties, and share this information quarterly at SMR meetings. Reporting will include an analysis of mitigation effectiveness, and discussion of trends in relevant community socio-economic conditions.
- **Step 5 (Evaluate)**—LNG Canada will meet quarterly with the SMR to review the monitoring results and evaluate the effectiveness of the mitigation program. The evaluation will include consideration of project-specific and general factors that have contributed to changes in socio-economic conditions. Based on this review, and if appropriate, the SMR can recommend changes to the mitigation program.
- **Step 6 (Adjust)**—As necessary, changes will be made to management actions undertaken by the project team so that Plan objectives are achieved.

APPENDIX 1. EAC CONDITIONS AND MITIGATIONS

Table 1-1 Socio-Economic EAC Conditions Related to the Plan

Condition Section	CLISMP Relationship	Plan Components
Condition #13 - Local Economic Opportunities	Local and Indigenous employment will mitigate demand for community services and infrastructure by outside workers. Economic mitigations referenced in Section 7.2 (Infrastructure and Services) and Section 7.5 (Community Health and Well-being) identified in Plan	Appendix 1, Table 2
Condition #14 - Community Services and Infrastructure	The Plan's objective is to fulfill condition requirements	Entire document
Condition #15 - Health and Medical Services	Health and medical services plan to be prepared under Condition #15 referenced in the Plan	Community Health SMP
Condition #16 - Transportation	Traffic impact assessment and traffic management plan to be prepared under condition #16 referenced in the Plan	Traffic SMP
Condition #17 - Marine Transportation	Not related to the Plan	None
Condition #18—Marine Transportation - wake	Not related to the Plan	None
Condition #19—Human Health—Workforce Accommodation Centre	Worker health influences potential demand for community health services	Community Health SMP
Condition #22—Indigenous and Public Consultation	Development of the Plan partially fulfills requirement of Condition #22 to develop social management plans. Public engagement and information sharing is part of the Plan	Section 5 All SMPs
Condition #23—Cultural Awareness	Cultural Awareness Training program for employees identified within Plan as mitigation action to encourage the responsible use of existing community and land-based recreation resources by the project-related workforce. LNG Canada will engage Indigenous Groups involved on the Project on the development of the cultural awareness program.	Community Amenities SMP

Table 1-2 Mitigations Included in the Plan

Mitigation # from Section 20 of EAC	Mitigation Measure	Mitigation and SMP Cross Reference
5.4-6	Develop and implement a Traffic Management Plan.	Community Health SMP Traffic SMP
6.2-1	Local residents will be informed of job and procurement opportunities during the project phases. LNG Canada will encourage a hire-local first approach for all phases.	Relates to demand for community level infrastructure and services, because influences extent of non-local hiring requirements. More information can be found under Condition # 13 of the BC EAO Certificate.
6.2-2	Develop work packages that will consider the capabilities of local and regional businesses to enhance local procurement opportunities.	Relates to demand for community level infrastructure and services, as influences extent of non-local hiring requirements. More information can be found under Condition # 13 of the BC EAO Certificate.
6.2-3	Potential shortages of workers with specific skill requirements will be identified and training and educational facilities will be engaged so that regional residents have the opportunity to upgrade their skills.	Relates to demand for community level infrastructure and services, as influences extent of non-local hiring requirements. More information can be found under Condition # 13 of the BC EAO Certificate.
6.2-4	Identify training and capacity building partnerships or other arrangements for potentially affected Indigenous Groups and local communities that will increase opportunities for participation.	Relates to demand for community level infrastructure and services, as influences extent of non-local hiring requirements. More information can be found under Condition # 13 of the BC EAO Certificate.
6.2-5	Construct and operate Workforce Accommodation Centre(s) for non-resident workforce during the pre-construction and construction phase to manage effects of temporary workforce on communities.	Community Amenities SMP Community Health SMP Housing and Accommodation SMP Municipal Utilities SMP
6.2-8	LNG Canada will develop and implement a Social Management Plan to manage potential social effects of the Project and optimize potential benefits.	All SMPs
7.2-1	Prohibit unauthorized public access to the worksite or construction Workforce Accommodation Centre(s).	Emergency Response SMP

Mitigation # from Section 20 of EAC	Mitigation Measure	Mitigation and SMP Cross Reference
7.2-2	Develop a Worker Code of Conduct to communicate expectations for the behaviour of all workers when they are in Kitimat, Terrace, or any other local community. LNG Canada will ensure that all workers are familiar with the Worker Code of Conduct and expected standards of behaviour. Workers will sign a copy of the Code of Conduct at orientation acknowledging their commitment to comply with the Code.	Community Amenities SMP Emergency Response SMP
7.2-3	Require all project workers to undertake worker orientation, including cross-cultural awareness, to help build awareness and respect of local issues of importance, including local facilities, recreational opportunities, and other community considerations, with expectation of reducing adverse interactions with the community.	Community Amenities SMP Emergency Response SMP
7.2-4	Undertake ongoing and meaningful community engagement, and log, monitor, and work to address community complaints to reduce community concerns associated with perceived and actual changes resulting from the Project.	All SMPs
7.2-5	Make the Workforce Accommodation Centre(s) and LNG facility self-sufficient (to extent practicable) with respect to potable water and wastewater treatment services so that additional service demands will not be placed on the existing configuration of municipal water and sewer services.	Municipal Utilities SMP
7.2-6	Provide local and regional governments with information on anticipated changes in resident populations attributable to the Project to facilitate their planning for incremental demands for solid waste management, potable water supply, sewage system needs, and recreation facilities.	Municipal Utilities SMP ²
7.2-7	Provide on-site first aid equipment, supplies, and trained first aid personnel to deal with minor injuries. In the case of major injuries, patients will be evacuated via land or air ambulance to medical facilities.	Community Health SMP Housing and Accommodation SMP
7.2-8	Establish and implement a Spill Response Plan as part of a broader Emergency Response Plan with input from relevant agencies.	Emergency Response SMP

Mitigation # from Section 20 of EAC	Mitigation Measure	Mitigation and SMP Cross Reference
7.2-9	Work with emergency service providers to plan for anticipated changes in service requirements associated with the temporary and permanent workforce by providing information related to workforce projections, temporary workforce accommodation, housing plans, and on-site emergency services.	Community Health SMP Emergency Response SMP
7.2-10	Include recreational venues, and entertainment and communications amenities in the construction Workforce Accommodation Centre(s) to reduce project-related demands on community infrastructure and services.	Community Amenities SMP
7.2-11	Provide security services to monitor and enforce compliance of workforce accommodation and construction policies.	Emergency Response SMP
7.2-12	As part of the Emergency Response Plan, make employees aware of fire suppression systems installed on-site, and train key employees in fire suppression, where appropriate.	Emergency Response SMP
7.2-13	Work with local parks and recreation planning entities to provide input into the development and improvement of outdoor recreational areas (including parks and trails).	Communities Amenities SMP
7.2-14	As part of the Emergency Response Plan, work with District of Kitimat fire department to forecast additional demands on fire and rescue services, and with RCMP to forecast additional demands on policing.	Community Health SMP Emergency Response SMP
7.2-15	Provide relevant information on project transportation planning to MOTI and District of Kitimat to facilitate their planning for road improvements and traffic movement.	Traffic SMP
7.2-16	Monitor all travel-related incidents involving LNG Canada workers, and review these data regularly to identify how travel can be improve to reduce risks to safety and further incidents.	Community Health SMP Traffic SMP
7.2-17	Where practical, worker rotations and charter flights will be scheduled to alleviate peak pressures on the airport terminal facilities. Fly-in/fly-out workers will be transported by bus between the Northwest Regional Airport and the Workforce Accommodation Centre(s).	Traffic SMP
7.2-18	Peak-hour traffic volumes, particularly across the Haisla Bridge, will be managed by scheduling worker rotations, and equipment, material, and goods deliveries, to the off-peak hours whenever practicable.	Community Health SMP

Mitigation # from Section 20 of EAC	Mitigation Measure	Mitigation and SMP Cross Reference
7.2-19	Commuter support will be provided between Terrace and the project site (e.g., scheduled crew transportation) to facilitate residents of the Greater Terrace area and nearby Indigenous communities to participate in the Project while maintaining residence in home communities.	Traffic SMP
7.2-20	The "vehicle factor" of collisions will be managed by requiring winterization and snow tires (when appropriate) for project vehicles, walk-around vehicle inspections, and regular vehicle maintenance.	Traffic SMP
7.2-21	The "driver factor" of collisions will be managed by implementing stringent policies such as fit-for-duty rules (e.g., drugs, alcohol, fatigue) and driver training for adverse weather.	Traffic SMP
7.2-22	LNG Canada will work to manage demands on local housing (e.g., apartments and single-family houses) due to the anticipated requirements of the construction management and operational workforce, and will also include, in periodic reassessments of the housing market, the consideration of the risk posed by oversupply of accommodations.	Housing and Accommodation SMP
7.2-23	Develop a worker accommodation plan that addresses worker accommodations throughout the project lifecycle, including preconstruction, construction, operation, decommissioning, and turnarounds	Housing and Accommodation SMP
7.2-24	Communicate with local and provincial housing authorities as early as possible regarding anticipated changes in the demand for worker accommodations between each project phase.	Housing and Accommodation SMP
7.2-25	Participate in initiatives and recommended measures identified in the Kitimat Housing Action Plan (updated from the NW Communities Action Plan) to address affordable housing within the local communities	Housing and Accommodation SMP
7.2-26	Work with communities in the local study area, including Indigenous Groups, to help identify and address project-related effects on housing.	Housing and Accommodation SMP

Mitigation # from Section 20 of EAC	Mitigation Measure	Mitigation and SMP Cross Reference
7.5-1	Primarily house the initial workforce in several well-managed open lodge facilities that are currently under construction in the LSA. Occupancy of the preferred lodges will be limited to the period prior to commissioning of the Workforce Accommodation Centre(s) in the industrial areas of the LSA.	Community Health SMP Housing and Accommodation SMP
7.5-2	Implement worker well-being and accommodation program to promote holistic worker health from a physical, mental, cultural and social perspective.	Community Health SMP
7.5-3	Provide on-site health services and medical emergency response for primary care including health promotion, injury/illness prevention, and injury/illness management, in order to manage impact on the local public health care system.	Community Health SMP Emergency Response SMP
7.5-4	In the case of injury requiring evacuation of workers via ambulance, coordinate with local and provincial health providers for evacuation to appropriate medical facilities.	Community Health SMP Emergency Response SMP
7.5-5	Implement an employee Alcohol and Drug Policy, which will focus on pre-placement testing, awareness, prevention, and control, and will contain a strictly enforced prohibition on driving under the influence. Additional testing (with cause) may occur if required and in accordance with labour legislation.	Community Health SMP
7.5-6	Develop a community engagement plan to assist communities in planning for an influx of workers. The plan will include initiatives to address potential community concerns, will facilitate communication with LSA communities, and will provide a framework for ongoing communication with municipal and provincial service providers; this plan will be developed through consultation with Indigenous Groups and local communities.	Community Health SMP Housing and Accommodation SMP Traffic SMP
7.5-7	Require contractors and subcontractors to adhere to health and safety programs that emphasize workplace health and welfare and adhere to traffic management policies.	See Section 4.3 of the Plan
7.5-8	Inform the local community and Indigenous Groups of changes in access to the project footprint and marine environment potentially affecting access to country foods.	Information relevant to mitigation 7.5-8 will be provided to Indigenous Groups through the stakeholder engagement plan and on-going consultation. See Section 5.2.3 and 5.2.4 of the Plan

Mitigation # from Section 20 of EAC	Mitigation Measure	Mitigation and SMP Cross Reference
7.5-9	Provide project information to the local community and Indigenous groups and hold information sessions to facilitate ongoing discussion to resolve concerns.	Information relevant to mitigation 7.5-9 will be provided to Indigenous Groups through the stakeholder engagement plan and on-going consultation. See Section 5.2.3 and 5.2.4 of the Plan

NOTES:

- ¹ Mitigations are referenced from an updated list, dated May 5, 2015 and are publicly available here.
- ² Similar mitigations are also references in the Community Amenities SMP and Education SMP

APPENDIX 2. PARTIES ENGAGED IN DEVELOPMENT OF THE PLAN

SMPs	MCSCD Points of Contact Engaged	Interests
Housing and Accommodation	<u>Local/regional community organizations:</u> - Northern Development Initiative Trust - District of Kitimat - City of Terrace <u>Indigenous Groups:</u> - Haisla Nation - Kitselas First Nation - Kitsumkalum First Nation - Gitga'at First Nation - Gitxaala Nation - Lax Kw'alaams Band - Metlakatla First Nation <u>Provincial/Federal Government:</u> - Housing Policy Branch, Gov. of BC - Ministry of Natural Gas Development, Office of Housing and Construction Standards (OHCS) - BC Housing	- Housing affordability and availability - Accessibility of community services and public amenities - Availability of temporary accommodations - Effects on vulnerable populations
Community Health	<u>Local/regional community organizations:</u> - Kitimat Community Advisory Group - Kitimat RCMP - Kitimat General Hospital - Kitimat Fire Department <u>Indigenous Groups:</u> - Haisla Nation - Kitselas First Nation - Kitsumkalum First Nation - Gitga'at First Nation - Gitxaala Nation - Lax Kw'alaams Band - Metlakatla First Nation <u>Provincial/Federal Government:</u> - Northern Health - Northwest, Emergency Management BC - Victim services - BC Emergency Health Services (BC Ambulance Service)	- Coordination and planning of emergency management activities - Effects on local health services - Effects on vulnerable populations - Effects on family and community cohesion - Effects from workforce behavior

SMPs	MCSCD Points of Contact Engaged	Interests
Emergency Response	<u>Local/regional community organizations:</u> • Kitimat Community Advisory Committee • Kitimat RCMP • Kitimat General Hospital • Kitimat Fire Department <u>Indigenous Groups:</u> • Haisla Nation • Kitselas First Nation • Kitsumkalum First Nation • Gitga'at First Nation • Gitxaala Nation • Lax Kw'alaams Band • Metlakatla First Nation <u>Provincial/Federal Government:</u> • Northern Health • Northwest Emergency Management BC • BC Emergency Health Services (BC Ambulance Service) • Ministry of Health (MOH)- Health protection • Ministry of Justice–Victim Services • Ministry of Justice- Police services • Ministry of Environment (MOE)	• Effects on emergency response services and infrastructure • Effects on transportation infrastructure • Community safety and security • Staffing levels of emergency response providers
Municipal Utilities	<u>Local/regional community organizations:</u> • District of Kitimat, City of Terrace • Regional District of Kitimat Stikine • Kitimat Community Advisory Group <u>Indigenous Groups:</u> • Haisla Nation • Kitselas First Nation • Kitsumkalum First Nation • Gitga'at First Nation • Gitxaala Nation • Lax Kw'alaams Band • Metlakatla First Nation <u>Provincial/Federal Government:</u> • Ministry of Environment (MOE) • Ministry of Community, Sport, and Cultural Development	• Capacity/service requirements of municipal infrastructure and services

SMPs	MCSCD Points of Contact Engaged	Interests
Traffic	<u>Local/regional community organizations:</u> - District of Kitimat - City of Terrace <u>Indigenous Groups:</u> - Haisla Nation - Kitselas First Nation - Kitsumkalum First Nation - Gitga'at First Nation - Gitxaala Nation - Lax Kw'alaams Band - Metlakatla First Nation <u>Provincial/Federal Government:</u> - Ministry of Transportation and Infrastructure	Effects on traffic and transportation infrastructure and services
Education	<u>Local/Regional</u> District of Kitimat City of Terrace <u>Indigenous Groups:</u> - Haisla Nation - Kitselas First Nation - Kitsumkalum First Nation - Gitga'at First Nation - Gitxaala Nation - Lax Kw'alaams Band - Metlakatla First Nation <u>Provincial/Federal Government</u> - Ministry of Children and Family Development - Ministry of Education (School District 82)	Accessibility and availability of educational services
Community Amenities	<u>Local/Regional community organizations:</u> - Kitimat Community Advisory Committee - District of Kitimat - City of Terrace <u>Indigenous Groups:</u> - Haisla Nation - Kitselas First Nation - Kitsumkalum First Nation - Gitga'at First Nation - Gitxaala Nation - Lax Kw'alaams Band - Metlakatla First Nation <u>Provincial/Federal Government</u> - Ministry of Jobs Tourism and Skills Training	- Recreational opportunities - Accessibility of community services and public amenities

APPENDIX 3. RECORD OF ENGAGEMENT

Organization Engaged	Number/Types of Meetings/Discussions	Time Period of Engagement	Summary of Issues Raised/Comments	Summary of How Issues/Comments were addressed	Outstanding Issues and Process for Resolving	Other Comments
Point of Contact List						
BC Emergency Health—BC Ambulance - Norene Park - Derek Collier—Local Representative	- Introductory email from LNG Canada—Apr 24/15 - Response from BCAS—Apr 24/15 - Meeting—May 21/15 with Derek Collier as part of the District5 of Kitimat (DOK) Meeting - F/up email re: 5 questions—Jun 5/15 - Email: Draft Plan—Jul 20/15 - Response BCAS—Aug 5/15 - Email from LNG Canada—Nov 30/15	April 24, 2015–November 30, 2015	- Initial engagements focused discussion on the development of the LNG Canada Community-Level and Infrastructure Plan (the Plan), formerly titled the SEEMP first draft. - No response received from the Jun 5 email on the follow-up questions - They asked that BC Ambulance Service be added in the external stakeholders list for mitigation 1 and 2 in the Emergency Response SMP—LNG Canada agreed	- LNG Canada distributed the draft Community-Level Infrastructure and Services Management Plan (Plan) to identified stakeholders and government agencies for review and comment and will consider all comments, where appropriate, in the development and finalization of its proposed Plan. - LNG Canada added in the BC Ambulance Service into the list of external stakeholders list for mitigation # 1 and 2 in the Emergency Response SMP.	None at this time.	- Requested that Derek Collier, Kitimat Fire Department be included in Plan correspondence and review. - Nor Park's email covered comments for her and Derek Collier.
BC Environmental Assessment Office - Scott Bailey - Nathan Braun - Erin McGuigan	- In person meeting—Apr 2/15 - Introductory email from LNG Canada—Apr 24/15 - Response from BC EAO—Apr 24/15 - F/up email from LNG Canada re: 5 questions—Jun 5/15 - Email from BC EAO on process—Jun 17/15 - Email from LNG Canada—Draft Plan—Jul 20/15 - Response—receipt of draft from BC EAO—Jul 20/15 - Response from BC EAO—Jul 23/15 - Email exchange—between DH, SB and NB—Jul 23/15 - Email exchange—DH and NB—Jul 30/15 - Email with comments from BC EAO—Aug 21, 2015 - Email from LNG Canada with comments—Nov 30/15	April 2, 2015–November 30, 2015	- Initial engagements focused discussion on the development of the LNG Canada Community-Level and Infrastructure Plan (the Plan), formerly titled the SEEMP first draft. - Jul 20 email states they will respond to the Jun 5 email. DH sent the email only to N. Braun and not S. Bailey. - Jul 23 exchange with DH, SB and NB—BC EAO confirmed that they will provide comments to the week of Jul 27. - BC EAO asked for an extension until Aug 14 and LNG Canada agreed. - BC EAO provided a response to the Jun 5 email—while not their role, they are happy with the level of engagement with stakeholders and would appreciated a follow-up discussion to hear how well the group/committee approach functioned, what challenges arose, and any other learnings. - BC EAO provided preliminary comments on the draft Plan and suggested clarity on the Adaptive Management Process, and KPIs.	- LNG Canada distributed the draft Plan to identified stakeholders and government agencies for review and comment and will consider all comments, where appropriate, in the development and finalization of its proposed Plan. - No additional comments from the BC EAO as they will be reviewing and approving the final document - LNG Canada provided a response to the BC EAO comments which provided some more detail on the Adaptive Management Process and clarified the KPIs to be reporting metrics throughout.	None at this time.	Requested to include Nathan Braun in the correspondence and review of the Plan.
BC Ministry of Aboriginal Relations and Reconciliation Giovanni Pugionni	- Intro email from LNG Canada—Apr 24/15 - Response from MARR—Apr 27/15 - F/up email from LNG Canada re: 5 questions—Jun 5/15 - Email from LNG Canada—Draft Plan—Jul 20/15 - Response from MARR—Jul 22/15	April 24, 2015–July 22, 2015	- MARR is familiar with what LNG Canada has been doing in regard to First Nations Consultation. Will review the draft Plan. - No response received from the Jun 5 email on the follow-up questions - Asked which Indigenous Groups we shared the draft Plan	- LNG Canada distributed the draft Plan to identified stakeholders and government agencies for review and comment and will consider all comments, where appropriate, in the development and finalization of its proposed Plan. - LNG Canada confirmed that even though the Plan is locally focused on the Haisla, it was shared with all of the LNG Canada First Nations for comment.	None at this time.	No additional comments on the Jul 20 Draft LNG Canada Plan.

Organization Engaged	Number/Types of Meetings/Discussions	Time Period of Engagement	Summary of Issues Raised/Comments	Summary of How Issues/Comments were addressed	Outstanding Issues and Process for Resolving	Other Comments
BC Ministry of Advanced Education - Melanie Nielsen - Vivian Raey-Scarcella–Local Representative	- Introductory email from LNG Canada–Apr 24/15 - Response from Advanced Education–Apr 27/15 - F/up email re: 5 questions from LNG Canada–Jun 5/15 - Email from LNG Canada–Draft Plan–Jul 20/15 - Response from Advanced Education–Jul 24/15	April 24, 2015–July 24, 2015	- Initial engagements focused discussion on the development of the LNG Canada Community-Level and Infrastructure Plan (the Plan), formerly titled the SEEMP first draft. - Provided a response to the Jun 5 email in their Jul 24 response. - Stated while the effects and measures do not directly impact their ministry at this time, they remain keenly interested due to the potential involvement of public post-secondary institutions and training centres.	- LNG Canada distributed the draft Plan to identified stakeholders and government agencies for review and comment and will consider all comments, where appropriate, in the development and finalization of its proposed Plan. - Condition 13 in the BC EAO Environmental Certificate outlines LNG Canada's requirements on delivering programs to support local and Indigenous employment and contracting opportunities, skills training and education.	None at this time.	- Ms. Nielsen asked that we include Vivian Raey-Scarcella in the correspondence and review of the Plan. - No additional comments on the Jul 20 draft LNG Canada Plan.
BC Ministry of Children and Family Development - Shirley Reimer - Yvonne Reid–Local representative	- Introductory email from LNG Canada–Apr 24/15 - Response from CFD–May 22/15 - Follow up call and discussion–May 26/15 - Introduction email from LNG Canada to Yvonne Reid–May 26/15 - F/up email re: 5 questions from LNG Canada–Jun 5/15 - Response from Yvonne Reid–Jun 8/15 - Email from LNG Canada–Draft Plan–Jul 20/15 - Response from CFS–Jul 21/15 - Email response from LNG Canada–Jul 27/15 - Email from LNG Canada–Nov 30/15	April 24, 2015–November 30, 2015	- Main concerns are affordable housing and employment. - Comment that most employment is in service sector and part-time. - Has seen a surge in training opportunities for youth and her clients. - Affordable housing for MCFD child welfare clients. - Would participate in a working/advisory group and suggest meeting quarterly. - MCFD sees potential impacts if the actual permanent population will increase and possible increase in the need for services provided directly by MCFD or indirectly by contracted service providers MCFD funds. - LNG Canada responded back to MCFD and appreciated the feedback.	- LNG Canada distributed the draft Plan to identified stakeholders and government agencies for review and comment and will consider all comments, where appropriate, in the development and finalization of its proposed Plan. - The LNG Canada Plan deals mainly with construction related effects, and that it is anticipated that infrastructure and services effects related to permanent population change will mainly be dealt with by local and provincial agencies through their respective funding mechanisms (i.e. tax base). However there may be opportunities with the development of the advocacy committee/group later on.	None at this time.	- Ms. Reimer asked that we include Yvonne Reid in the correspondence and review of the Plan. - Yvonne Reid was cc'd on the Jul 21 response from Shirley Reimer. - No additional comments on the Jul 20 draft LNG Canada Plan.

Organization Engaged	Number/Types of Meetings/Discussions	Time Period of Engagement	Summary of Issues Raised/Comments	Summary of How Issues/Comments were addressed	Outstanding Issues and Process for Resolving	Other Comments
BC Ministry of Community Sport and Cultural Development - Jennifer Hill - Kris Nichols	- Meeting to get clarification on the development of the SEEMP–Apr 2/15 - Introductory email–Apr 24/15 - Email with draft TOC–May 12/15 - Response–Revised Point of Contact List–May 15/15 - Conference call to discuss comments on TOC–May 20/15 - F/up email re: 5 questions–Jun 5/15 - Email–from DH asking process questions on review and approval of the SEEMP–Jun 11/15 - Meeting to present the draft for review–Jun 25/15 - Meeting to review comments from MCSCD–Jul 7/15 - Email–Draft Plan–Jul 20/15 - Response–Jul 21/15 - Phone call–K. Nichols–Jul 28/15 - Email from MCSCD–Updated Point of Contact List–Aug 12/15 - Phone call–J. Hill–Aug 17/15 - Phone call–Nov 17/15 - Phone call–Nov 30/15 - Email from LNG Canada–Dec 18/15 - Phone call with MCSCD–Feb 1/16 - Email from MCSCD–Feb 1/16	April 2, 2015–February 1, 2016	- Overall positive feedback during conference call. - Questions re: community feedback procedure and clarification on the issues. - Discussions on the development of the Plan. - Response received from the Jun 5 email on the follow-up questions on Sept 9, 2015. - Jul 28–Kris Nichols via teleconference provided Daria Hasselmann, LNG Canada and Kelly Sims, Stantec comments on the draft Plan. Comments were minor and he stated that Jennifer Hill would likely provide additional comments on her return the week of Aug 4. - Aug 17–Jennifer Hill called LNG Canada to go over some additional comments from her on the Plan. - Nov 17–Daria Hasselmann, LNG Canada spoke with Jennifer Hill, MCSCD to get more information on the submission process. - MCSCD clarified some of the process with LNG Canada on Nov 30/15 in a phone call. - LNG Canada sent MCSCD a pre-submission draft of the CLISMP on Dec 18/15. - On Feb 1/16 MCSCD provided comments on the draft CLSIMP in a teleconference with LNG Canada. - MCSCD provided guidance on how to formally submit the CLISMP in an email dated Feb 1/16.	- LNG Canada distributed the draft Plan to identified stakeholders and government agencies for review and comment and will consider all comments, where appropriate, in the development and finalization of its proposed Plan. - LNG Canada met with MCSCD on Jul 28 to go over comments on the draft LNG Canada Plan. - MCSCD met with LNG Canada on Aug 17 and went over the last few edits. Overall comments were that it was a strong plan and MCSCD likes the adaptive management approach. - MCSCD outlined a process for submission and suggested that a pre-submission copy be sent to them and the BC EAO and LNG Canada agreed to do so. - MCSCD comments asked for clarification in a few different areas including expansion of the Indigenous engagement section, frequency of monitoring and if unexpected effects occur. LNG Canada made changes accordingly in the document.		- LNG Canada provided the SEEMP table of contents for review and comment. - Ministry provided a revised SEEMP point of contact list in Aug 2015.
BC Ministry of Education - John Woychesin - Alana Cameron–Local Representative	- Introductory email from LNG Canada–Apr 24/15 - Response from Min of Ed–Apr 27/15 - Phone Call–Jun 1/15 - F/up email re: 5 questions from LNG Canada–Jun 5/15 - Email from LNG Canada–Draft Plan–Jul 20/15 - Email from LNG Canada–Reminder Aug 11/15 - Email from LNG Canada–Reminder Aug 18/15 - Email from Min of Ed–comments on Draft Plan Aug 25/15 - Email from LNG Canada–Nov 30/15	April 24, 2015–November 30, 2015	- The school board is familiar with the LNG Canada activities in the local school district. - No response received from the Jun 5 email on the follow-up questions. - LNG Canada sent a reminder email for comments on Aug 11 and 18. - Comments on the draft Plan received from the A. Cameron, Min of Education on Aug 25.	- LNG Canada distributed the draft Plan to identified stakeholders and government agencies for review and comment and will consider all comments, where appropriate, in the development and finalization of its proposed Plan. - Comments include that although there is room to accommodate more students, concerns about keeping staff and housing remain issues.	None at this time.	- Asked that LNG Canada work through the local school district. - Local contact is Alana Cameron.

Organization Engaged	Number/Types of Meetings/Discussions	Time Period of Engagement	Summary of Issues Raised/Comments	Summary of How Issues/Comments were addressed	Outstanding Issues and Process for Resolving	Other Comments
BC Ministry of Health Brenda Janke	- Introductory email from LNG Canada–Apr 24/15 - F/up voicemail from LNG Canada–May 8/15 - Phone call–May 11/15 - F/up email re: 5 questions from LNG Canada–Jun 5/15 - Email–Draft Plan from LNG Canada–Jul 20/15 - Response from Min of Health–Aug 6/15	April 24, 2015–August 6, 2015	- Asked to be involved in the review of the draft SEEMP. - Noted they do not have a lot of involvement in the local communities but would like to be kept apprised and involved in the review. - No response received from the Jun 5 email on the follow-up questions. - Ms. Janke stated that Northern Health Authority is the appropriate agency to provide comments on specific community level health infrastructure and service requirements, and asked that they be removed from the Emergency Response SMP as they will not be commenting on emergency response. - Ms. Janke said that they were supportive of the initiatives mentioned, such as a Worker Code of Conduct, worker community orientation (to build awareness and respect of local issues and minimize adverse interactions), on-site health promotion, and a Drug and Alcohol Policy for workers. When the details of these initiatives are developed, she hoped that health will have the opportunity to provide additional input to ensure that a comprehensive approach to health promotion is undertaken, including initiatives around sexually transmitted infections and vaccinations, such as flu shots. LNG Canada is working on these and will include Northern Health and ask the Ministry to provide input through the committee/group/forum that will be created.	- LNG Canada distributed the draft Plan to identified stakeholders and government agencies for review and comment and will consider all comments, where appropriate, in the development and finalization of its proposed Plan. - LNG Canada is working on these initiatives and will include Northern Health and ask the Ministry to provide input through the committee/group/forum that will be created.	None at this time.	- Overall comment was the document looks good and is comprehensive. - No additional comments on the Jul 20 draft LNG Canada Plan.
BC Ministry of Jobs, Tourism and Skills Training - Sarah Fraser - Danielle Myers–Local Representative	- Intro email from LNG Canada–Apr 24/15 - Follow up email and voicemail from LNG Canada–May 7/15 - Phone call–May 12/15 - F/up email re: 5 questions from LNG Canada–Jun 5/15 - Response to questions from MJTST–Jun 25/15 - Email–Draft Plan from LNG Canada–Jul 20/15 - Email Response from MJTST–request for extension–Jul 29/ 15 - Email from MJTST–Comments on the CLSIMP–Aug 19/15 - Email from LNG Canada–Aug 19/15	April 24, 2015–August 19, 2015	- Recommends using BC Stats North Coast population grown projections project and Labour Force Profiles when developing the SEEMP. - Economic benefits are their focus. - In the process of updating Operation Plan and may be able to share some information at a later date. - Would like to participate in a working/advisory group and sees monthly to start. - Due to vacation schedules, asked for a review extension until Aug 19. LNG Canada agreed. - MJTST asked about economic benefits in their comments.	- LNG Canada distributed the draft Plan to identified stakeholders and government agencies for review and comment and will consider all comments, where appropriate, in the development and finalization of its proposed Plan. - LNG Canada stated in their email on Aug 19 that they will ensure that project effects related to employment and the economy (including job training) are addressed through other programs and initiatives as described in Condition #13 of LNG Canada's EAC.	None at this time.	

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BC Ministry of Natural Gas (responsible for Housing) - Greg Steves - Roger Lam and Catherine Woodley–Local Representatives	- Intro email from LNG Canada–Apr 24/15 - Response from MNG–Apr 24/15 - Phone call–Jun 2 - F/up email re: 5 questions from LNG Canada–Jun 5/15 - Email–Draft Plan from LNG Canada–Jul 20/15 - Response from MNG–Aug 7/15	April 24, 2015–August 7, 2015	- Main interest is regarding the housing mitigations. - Are working with a local service provider to do a study on homelessness prevention. - KPIs to be tracked include vacancy rates, rent supplements for individuals. - Looking at homelessness prevention programs. - Issue identified with temporary workforce is domestic violence and abuse of women. Noted that it would require tracking and mitigation strategies. - Aware of the work LNG Canada was doing with BC Housing. - No response received from the Jun 5 email on the follow-up questions. - The Ministry is satisfied that LNG Canada was meeting the recommendations in the Kitimat and Terrace Housing Action Plans and had no additional comments on the draft Plan.	LNG Canada distributed the draft Plan to identified stakeholders and government agencies for review and comment and will consider all comments, where appropriate, in the development and finalization of its proposed Plan.	None at this time.	- Will coordinate the Plan review with BC Housing. - Positive feedback about the adaptive management approach. - No additional comments on the Jul 20 draft LNG Canada Plan.
BC Ministry of Social Development and Social Innovation - Leanne Marcoux - Denise Yagelnesky–Local Representative - Also included comments from the Kitimat Community Service Society (KCSS–Geraldine LaHue and Sean Gregg)–see comments below	- Intro email from LNG Canada–Apr 24/15 - Telephone response from L. Marcoux–Apr 24/15 - Email from MSDSI–Apr 30/15 - Email from L. Marcoux–May 4/15 - Call with KCSS–Jun 2/15 - F/up email re: 5 questions from LNG Canada–Jun 5/15 - Response from S. Gregg–Jun 11/15 - Response from L. Marcoux–Jun 16/16 - Email–Draft Plan from LNG Canada–Jul 20/15 - Response from MSDSI–Jul 31/15 - Email response from KCSS–Aug 5/15 - Response form LNG Canada–Aug 5/15	April 24, 2015–August 5, 2015	- Affordable housing is key at a local level. - Would like to participate in a working/advisory group on a monthly or quarterly basis.	- LNG Canada distributed the draft Plan to identified stakeholders and government agencies for review and comment and will consider all comments, where appropriate, in the development and finalization of its proposed Plan. - No additional comments received on the draft Plan.	None at this time.	L. Marcoux suggested connecting with Denise Yagelnesky. - She suggested LNG Canada contact Geraldine LaHue and Sean Gregg from the Kitimat Community Services Society–see comments under KCSS. - No additional comments on the Jul 20 draft LNG Canada Plan.
BC Ministry of Transportation and Infrastructure - Kyle Drummond (original contact) - Bryan Crosby - Darrell Gunn–Local Representative	- Intro email from LNG Canada–Apr 24/15 - Response from MOTI–May 8/15 - Intro email to contact from LNG Canada–May 8/15 - Phone call follow-up–May 8/15 - Email from LNG Canada–May 25/15 - F/up email re: 5 questions from LNG Canada–Jun 5/15 - Response to 5 questions from MOTI–Jun 8/15 - Email–Draft Plan from LNG Canada–Jul 20/15 - Email response from MOTI–Jul 30/15	April 24, 2015–July 30, 2015	- The ministry has traffic volume statistics that may be of value. This information is available to the public and available online. - Ask that timelines and the details of the different stages of the project be considered throughout. - Interest in project-related effects on traffic and highway infrastructure. - Would like to participate in a working/advocacy group on a quarterly basis.	- LNG Canada distributed the draft Plan to identified stakeholders and government agencies for review and comment and will consider all comments, where appropriate, in the development and finalization of its proposed Plan. - No additional comments received on the draft Plan.	None at this time.	- Bryan Crosby suggested contacting Darrell Gunn as the local contact. - No additional comments on the Jul 20 draft LNG Canada Plan.

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BC Oil and Gas Commission - Karen Spence - Peter Wijtkamp–Local Representative	- Intro email from LNG Canada–Apr 24/15 - Response from BCOGC–Apr 24/15 - F/up email re: 5 questions from LNG Canada–Jun 5/15 - Email–Draft Plan from LNG Canada–July 20/15 - Reminder–email from LNG Canada–Aug 11/15 - Response from BCOGC–Aug 12/15	April 24, 2015–August 12, 2015	- Responded to introduction email stating they do not foresee having an active role in the Plan but will engage where needed. - No response received from the Jun 5 email on the follow-up questions. - LNG Canada sent a reminder email on Aug 11. - BC OGC had no additional comments on the draft Plan.	LNG Canada distributed the draft Plan to identified stakeholders and government agencies for review and comment and will consider all comments, where appropriate, in the development and finalization of its proposed Plan.	None at this time.	- LNG Canada was asked to make Peter Wijtkamp the contact for the Commission. - No additional comments on the Jul 20 draft LNG Canada Plan.
Emergency Management BC–NW Region–Terrace Office Maurie Hurst	- Intro email from LNG Canada–Apr 24/15 - Response from EMBC–Apr 24/15 - Response from EMBC–May 26/15 - Phone call–May 27/15 - F/up email re: 5 questions from LNG Canada–Jun 5/15 - Email–Draft Plan from LNG Canada–Jul 20/15 - Response from EMBC–Aug 4/15 - Response from EMBC to the Jun 5 email–Aug 6/15 - Response from EMBC on draft–Aug 6/15	April 24, 2015–August 6, 2015	- Make sure to include DOK, City of Terrace and Emergency responders in the discussions of the Emergency Response Plan. - Busy with fire emergency situation in the province. - In the Aug 4 response email, Ms. Hurst will respond and asked for the questions in the Jun 5 email. - A response to the Jun 5 email included that they wanted to participate in a committee/group/forum and would like the contact information for the on-site emergency manager, to ensure they are in the loop on an emergency prep/response matters. - No additional comments–happy with the document.	LNG Canada distributed the draft Plan to identified stakeholders and government agencies for review and comment and will consider all comments, where appropriate, in the development and finalization of its proposed Plan.	None at this time.	No additional comments on the Jul 20 draft LNG Canada Plan.
JAG–Police Services - Mike Aube - Sophie Mas	- Intro email from LNG Canada–Apr 24/15 - Response from JAG–PS May 7/15 - F/up email re: 5 questions from LNG Canada–Jun 5/15 - Email response JAG-PS–Jun 12/15 - Email–Draft Plan from LNG Canada–Jul 20/15 - Response–received Aug 10/15, attached letter dated Aug 5/15 - Email from LNG Canada–Dec 2/15	April 24, 2015–December 2, 2015	- No issues/comments at this time. Asked to receive email updates. - Would participate in a working/advocacy group and thinks on a quarterly basis. Also suggest connecting with local RCMP. - Comments from S. Mas included that LNG Canada ensure that the Kitimat RCMP be included on the review; that LNG Canada consider transportation strategies for workers who go into the community after work hours; reporting timelines to be carefully considered in order to provide notice; comments on the shipping route and traffic along Hwy 37; and that LNG Canada pay for policing. - Comments addressed by LNG Canada in an email on Dec 2/15.	- LNG Canada distributed the draft Plan to identified stakeholders and government agencies for review and comment and will consider all comments, where appropriate, in the development and finalization of its proposed Plan. - LNG Canada noted the comments from the Operations Strategy Branch “E” Division RCMP and noted that many of the comments will be covered in the SMPs.	None at this time.	LNG Canada has included the Kitimat RCMP in the development and review of the Plan

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JAG–Victim Services - Taryn Walsh (original contact) - Juliette Moody - Thomas Taller as of August 11, 2015	- Intro email from LNG Canada–Apr 24/15 - Response from JAG-VS–Apr 27/15 - Phone call and voicemail from LNG Canada–Jun 5/15 - Email follow-up email re: 5 questions from LNG Canada–Jun 5/15 - Email response from JAG–VC J. Moody–Jun 11/15 - Email from LNG Canada–Jun 11/15 - Phone call–Jun 17/17 - Email–Draft Plan from LNG Canada–Jul 20/15 - Response from JAG-VS–Jul 21/15 - Response from JAG-VS J. Moody–Aug 11/15 - Response from JAG-VS T. Taller–Aug 12/15 - Response–comments received from JAG-VS T. Taller–Aug 19/15 - Email response from LNG Canada–Dec 2/15	April 24, 2015–December 2, 2015	- Response received from the Jun 5th email on the follow-up questions via telephone call. Capacity is limited but would look at quarterly to participate in an advocacy/working group. - Concerned about social services. - Victim Services asked for an extension until Aug 13 to provide comments on the draft Plan. LNG Canada agreed. J. Moody sent an email updating LNG Canada that Thomas Taller would now be the Point of Contact for JAG-VS. She also asked for a second extension until the end of August. LNG Canada said they would prefer comments the week of the tenth, but understands if more time is needed. T. Taller sent an email saying they wouldn't be able to provide comments the week of Aug 10–LNG Canada asked if comments could be provided by Aug 19. - Comments received focused on including information pertaining to sexual harassment and violence (domestic and sexual) as part of the Worker Code of Conduct. Mr. Taller also provided some local contacts for the advisory group/committee/forum. - LNG Canada responded to comments in an email on Dec 2/15.	- LNG Canada distributed the draft Plan to identified stakeholders and government agencies for review and comment and will consider all comments, where appropriate, in the development and finalization of its proposed Plan. - LNG Canada will include information in the Worker Code of Conduct on sexual harassment and domestic and sexual violence so all are aware of the issues and have support information provided. - No additional comments as this time.	None at this time.	LNG Canada has engaged with both the Kitimat RCMP and Denise Yagelnesky, KCSS on the development of the Plan.

Organization Engaged	Number/Types of Meetings/Discussions	Time Period of Engagement	Summary of Issues Raised/Comments	Summary of How Issues/Comments were addressed	Outstanding Issues and Process for Resolving	Other Comments
Northern Health - Barbara Oke - Penny Anguish - Jonathan Cooper-Local Representative	- Intro email from LNG Canada–Apr 24/15 - Response from NH–Apr 24/15 - Meeting–Apr 29/15 - Email follow up from LNG Canada re: 5 questions–Jun 5/15 - Response to questions from NH–Jun 30/15 - Email–Draft Plan from LNG Canada–Jul 20/15 - Response from NH–email Jul 20/15 - Email from NH–Jul 21/15 - Email from NH–Aug 17 /15 - Response from NH–Aug 13/15 - Presentation on Project update to NH–Sep 18/15 - Email from NH–Nov 24/15 - Email from LNG Canada–Nov 30/15 - Email from NH–Nov 30/15 - Email from LNG Canada–Dec 1/15	April 24, 2015–December 1, 2015	- LNG Canada and Northern Health have had a number of engagements over the past few years. LNG Canada has committed to meeting Northern Health's Guidelines for Industrial Camps. KPIs were identified to share as part of the Plan: - Non-local, non-urgent visits to the ER. - Non-local lab and medical imaging testing volumes. - ER visits from homeless community members. - Non-local emergency visits. - Occupational emergencies. - Interest in receiving aggregated information from the health service clinic at the Site, including metrics on the number/type of cases being sent out of camp to receive medical care, trends in health issues being managed at the camp. - Asked if the review of the draft PLAN could be extended until Aug 14. - LNG Canada agreed to extend to Aug 14/15. - LNG Canada sent an email on Aug 17/15 asking Northern Health the role of the NW Regional Hospital District and Northern Health a response on Aug 18/15. LNG Canada will add the NW Regional Hospital District to the list of potential external stakeholders in the CLISMP where appropriate. - Northern Health sent an email on Nov 24/15 may have some capacity challenges with providing public health reporting metrics. LNG Canada was okay with this and will work with them if the information is required at the appropriate time. - LNG Canada responded to comments received from Northern Health on Dec 1/15.	- LNG Canada distributed the draft Plan to identified stakeholders and government agencies for review and comment and will consider all comments, where appropriate, in the development and finalization of its proposed Plan. - Northern Health and LNG Canada will work together to ensure the community health impacts are minimized.	None at this time.	LNG Canada has had ongoing discussions with Northern Health on a number of different topics including the development of an Infectious Diseases Control Plan, regular updates, and also met with local Kitimat GPs. Updates on the Project were given, as were the plans on using Vertex Medical Services on site and for workers staying at the Sitka Lodge during early site preparation works.

Organization Engaged	Number/Types of Meetings/Discussions	Time Period of Engagement	Summary of Issues Raised/Comments	Summary of How Issues/Comments were addressed	Outstanding Issues and Process for Resolving	Other Comments
Local Governments						
District of Kitimat (DOK) - Ron Poole (original contact)/Warren Waycheshen - Rose Klukas	- Intro email from LNG Canada–Apr 24/15 - Email from DOK to LNG Canada–Apr 24/15 - Response to intro email–Apr 27/15 - Presentation and meeting–May 21/15 - Email follow up from LNG Canada re: 5 questions–Jun 5/15 - Email–Draft Plan from LNG Canada–Jul 20/15 - Response from DOK–Aug 7/15 - Email from LNG Canada–Dec 1/15	April 24, 2015–December 1, 2015	- LNG Canada did a presentation for District Staff. The DOK is supportive of the project and looking forward to the draft for review. Discussion included impacts related to housing, health, traffic and benefits. - No response received from the Jun 5 email on the follow-up questions. - The comments received on the draft Plan include: <u>Sec. 6.4.1–Solid Waste and Recycling Services</u> We are consistent in advising all industrial construction to segregate at their site and dispose of all recyclables directly to avoid double/triple handling (lately this was re-affirmed for cardboard after we were contacted by KUTE on cardboard arriving in construction bins with volumes far in excess of their ability to handle). Given the potential size of LNG construction sites they would drastically shorten the life of our landfill if we accepted their waste at our site. They should be self-sufficient on waste disposal with their own landfill sites or incineration. Their waste steam will be very large, though relatively short term, and the construction debris will be far too large a volume to be handled at our landfill. <u>Sec. 6.4.2–Potable and Wastewater</u> All discussions to date are that they (LNG Canada) will be self-sufficient. We do not have the capacity or provide either service to their work camp. <u>Sec. 6.5–Transportation</u> Several traffic studies have been undertaken for various projects in including the Douglas Channel west side road and LNG Canada will be doing theirs as well. The most critical link has been identified as Haisla Bridge which needs major upgrade or replacement. It is the only crossing from Town site and if closed will require a detour of over 40 km. <u>Appendix 1–Table 2 Mitigations included in the CLISMP</u> Mitigation 7.2.8–DOK wants us to provide a vapour dispersion model for LNG spills. <u>Emergency Response SMP</u> DOK wants to ensure there is collaboration and communication included not only in the ER SMP, but the larger Emergency Response Plan. <u>Traffic Social Management Plan–mitigation# 2</u> Communicate with the DOK and RCMP detachments to define traffic safety concerns and mitigation before proposed Project construction. Communicate and follow up with the MOTI, DOK and local emergency service providers and identify where known traffic issues exist once the proposed Project schedule is confirmed.	- LNG Canada distributed the draft Plan to identified stakeholders and government agencies for review and comment and will consider all comments, where appropriate, in the development and finalization of its proposed Plan. - LNG Canada and the DOK have ongoing engagements and will work together to minimize impacts.	None at this time.	- LNG Canada SMEs met with COT to present a slideshow of the socio-economic effects management plan. - Ms. Klukas is the main contact for the Plan. - LNG Canada meets regularly to provide Project updates to the DOK.

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City of Terrace - Heather Avison - Madelaine Peters	- Intro email from LNG Canada–Apr 24 - Response–Apr 24/15 - Presentation to City of Terrace and meeting–May 19/15 - Email follow up from LNG Canada re: 5 questions–Jun 5/15 - Email–Draft Plan from LNG Canada–Jul 20/15 - Response–Jul 22 - Response from Terrace and RDKS–Aug 5/15 - Response from Terrace and RDKS–Aug 13/15 - Email from LNG Canada–Dec 1/15	April 24, 2015–December 1, 2105	- LNG Canada did a presentation for City Staff. Terrace is looking forward to the draft but noted that staff capacity is at its limit. - Discussion included Terrace impacts related to housing, road and economic benefits. - No response received from the Jun 5 email on the follow-up questions. H. Avison confirmed that Madelaine Peters would be the lead review for Terrace on this process and that comments would be coming. - Terrace asked for an extension and LNG Canada agreed to Aug 13. - Comments received in conjunction with the Regional District of Kitimat-Stikine. - Comments were similar to the District of Kitimat. Many of the comments provided will be covered off in other plans like the broader Emergency Response and Transportation Management Plans. LNG Canada will add the RDKS and the NW Regional Hospital District to the list of potential external stakeholders where appropriate. LNG Canada will provide a response. - LNG Canada provided a response back to Terrace and RDKS in response to their joint comments on the CLISMP on Dec 1/15.	LNG Canada distributed the draft Plan to identified stakeholders and government agencies for review and comment and will consider all comments, where appropriate, in the development and finalization of its proposed Plan.	None at this time.	LNG Canada subject matter experts (SMEs) met with City of Terrace to present a slideshow of the socio-economic effects management plan.
Regional District of Kitimat Stikine Andrew Webber	- Intro email from LNG Canada–Apr 24/15 - Voicemail left by LNG Canada–May 7/15 - Conference call–May 20/15 - Email follow up from LNG Canada re: 5 questions–Jun 5/15 - Email–Draft Plan from LNG Canada–Jul 20/20 - Reminder email from LNG Canada–Aug 11/15 - Response from Terrace and RDKS–Aug 13/15 - Email from LNG Canada–Dec 1/15	April 24, 2015–December 1, 2015	- Comfortable with mitigations proposed and is familiar with the project. - Would prefer to read first draft of the SEEMP. - More interest in projects based in Prince Rupert and pipeline projects than in LNG Canada. - No response received from the Jun 5 email on the follow-up questions. - LNG Canada sent a reminder email on Aug 11. - RDKS submitted comments in conjunction with the City of Terrace. - Comments were similar to the DOK. Many of the comments provided will be covered off in other plans like the broader Emergency Response and Transportation Management Plans. LNG Canada will add the RDKS and the NW Regional Hospital District to the list of potential external stakeholders where appropriate. LNG Canada will provide a response. - LNG Canada provided a response back to Terrace and RDKS in response to their joint comments on the CLISMP on Dec 1/15.	LNG Canada distributed the draft Plan to identified stakeholders and government agencies for review and comment and will consider all comments, where appropriate, in the development and finalization of its proposed Plan.	None at this time.	

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Indigenous Groups						
Gitga'at First Nation	- Intro email from LNG Canada–May 5/15 - Agenda email–May 11/15 - Email–Jun 1/15 - Meeting–Jun 3/15 - Email–early draft from LNG Canada–Jun 9/15 - Email–Jun 11/15 - Email from LNG Canada–Dec 8/15	May 5, 2015–December 8, 2015	- Concern regarding long term impacts on social equilibrium from operations. - Concerns regarding potential issues with workers coming into Gitga'at territory and putting pressure on resources and services, including emergency response, while also welcoming workers to use tourist excursions in a controlled manner. - LNG Canada sent a letter via email on Dec 8/15 regarding the CLISMP and the Community Feedback Process.	- LNG Canada distributed the draft Plan to identified stakeholders and government agencies for review and comment and will consider all comments, where appropriate, in the development and finalization of its proposed Plan. - Some comments were out of the scope of the CLISMP, but will be addressed by LNG Canada through other venues like the ongoing consultation activities.	Consultation will be ongoing throughout all the phases of the Project.	
Gitxaala Nation	- Email to set up meeting from LNG Canada–May 19/15 - Meeting–Jun 4/15 - Email early draft from LNG Canada–Jun 9/15 - Email from LNG Canada–Jun 30/15 - Email latest draft from LNG Canada–Aug 8/15 - Gitxaala sent LNG Canada their comments on the CLISMP and CEMP–Sep 15/15 - Email from LNG Canada–Dec 8/15	May 19, 2015–December 8, 2015	- Impacts on the village should there be members of the village working on site (both during construction and when construction ends). - LNG Canada sent a letter via email on Dec 8/15 regarding the CLISMP and the Community Feedback Process.	- LNG Canada distributed the draft Plan to identified stakeholders and government agencies for review and comment and will consider all comments, where appropriate, in the development and finalization of its proposed Plan. - Some comments were out of the scope of the CLISMP, but will be addressed by LNG Canada through other venues like the ongoing consultation activities.	Consultation will be ongoing throughout all the phases of the Project.	
Haisla Nation	- Meeting overview on the Plan and CEMPs by LNG Canada–May 17/15 - Email–May 19/15 - Workshop by LNG Canada–May 21/15 and 22/15 - Email to provide comments recorded at the Workshop–Jun 5/15 - Email to provide early draft Plan for comment from LNG Canada–Jun 8/15 - Email–Draft Plan from LNG Canada–Jul 23/15 - Email from LNG Canada–Dec 18/15	May 17, 2015–December 18, 2015	- Lack of daycare centres/spots available, which makes it difficult for mothers of young children to find work. - Questions regarding flexible shifts for Indigenous staff and transportation for local workers living in the Kitamaat Village or in town. - Concerns regarding security in Kitamaat Village with influx of non-local workers. - Question if a local staff member will monitor socio-economic impacts and management during construction? - LNG Canada sent a letter via email on Dec 18/15 regarding the CLISMP and the Community Feedback Process.	- LNG Canada distributed the draft Plan to identified stakeholders and government agencies for review and comment and will consider all comments, where appropriate, in the development and finalization of its proposed Plan. - Some comments were out of the scope of the CLISMP, but will be addressed by LNG Canada through other venues like the ongoing consultation activities.	Consultation will be ongoing throughout all the phases of the Project.	
Kitselas First Nation	- Email from LNG Canada to request meeting–Jun 5/15 - Email–Jun 7/15 - Email–Draft Plan from LNG Canada–Jun 30/15 - Email–Draft PLAN from LNG Canada–Jul 23/15 - Email response from Kitselas–Aug 5/15 - Email from LNG Canada–Dec 18/15	Jun 5, 2015–December 18, 2015	- Concerns on increased cost of living. - Concerns on the increased demand of services and local access to services such as health care. - Concerns regarding increased highway traffic. - Concerns on potential risks of increased crime rate, violence, substance abuse and youth at risk rates.	- LNG Canada distributed the draft Plan to identified stakeholders and government agencies for review and comment and will consider all comments, where appropriate, in the development and finalization of its proposed Plan. - Some comments were out of the scope of the CLISMP, but will be addressed by LNG Canada through other venues like the ongoing consultation activities.	Consultation will be ongoing throughout all the phases of the Project.	

Organization Engaged	Number/Types of Meetings/Discussions	Time Period of Engagement	Summary of Issues Raised/Comments	Summary of How Issues/Comments were addressed	Outstanding Issues and Process for Resolving	Other Comments
Kitsumkalum First Nation	- Meeting (intro to SEEMP) by LNG Canada–Mar 3/15 - Email–Jun 5/15 - Email–sent early draft from LNG Canada–Jun 8/15 - Meeting with LNG Canada–Jun 9/15 - Email–Draft Plan and request for a meeting–Jul 2/15 - Meeting–Jul 15/15 - Email–Draft Plan from LNG Canada–Jul 20/15 - Email response from Kitsumkalum–Aug 5/15 - Email from LNG Canada–Dec 18/15	March 3, 2015–December 18, 2015	- Concerns regarding increased pressure on public services. - Concerns regarding cultural and First Nation impacts related to a period of high income. - Concern that monitoring statistics are too broad to capture the effects on First Nations and their individual communities. - Concerns regarding increased cost of living. - Concerns regarding the transition period between construction and operations with high number of tradespeople and little demand. Suggest that SEEMP extend beyond construction phase.	- LNG Canada distributed the draft Plan to identified stakeholders and government agencies for review and comment and will consider all comments, where appropriate, in the development and finalization of its proposed Plan. - Some comments were out of the scope of the CLISMP, but will be addressed by LNG Canada through other venues like the ongoing consultation activities.	Consultation will be ongoing throughout all the phases of the Project.	
Lax Kw'alaams Band	- Meeting–Jun 12/15 - Email–early draft from LNG Canada–Jun 15/15 - Email from LNG Canada–Dec 8/15	Jun 12, 2015–December 8, 2015	- Recommends considering community policing as there will not be enough RCMP officers in the area to handle increase in population. Suggest professional training and integration with camp security (i.e. emergency responders and marine responders). - Concerns with sudden increased wages for locals and First Nations and need for planning and education. Concern for the transition period between construction and operations. - LNG Canada sent a letter via email on Dec 8/15 regarding the CLISMP and the Community Feedback Process	- LNG Canada distributed the draft Plan to identified stakeholders and government agencies for review and comment and will consider all comments, where appropriate, in the development and finalization of its proposed Plan. - Some comments were out of the scope of the CLISMP, but will be addressed by LNG Canada through other venues like the ongoing consultation activities.	Consultation will be ongoing throughout all the phases of the Project.	
Metlakatla First Nation	- Email agenda including SEEMP intro from LNG Canada–Apr 22/15 - Meeting with LNG Canada–Jun 10/15 - Email–early draft from LNG Canada–Jun 15/15 - Email–Jul 9/15 - Metlakatla provided their comments on the plan–Jul 13/15 - Email from LNG Canada–Dec 8/15	April 22, 2015–December 8, 2015	- Suggestion that the SEEMP process should be coordinated with other proponents to manage cumulative effects rather than developed independently. - Concerns around social monitoring, especially cumulatively. - Cultural support for workers on site (First Nation translator/mediator). - LNG Canada sent a letter via email on Dec 8/15 regarding the CLISMP and the Community Feedback Process.	- LNG Canada distributed the draft Plan to identified stakeholders and government agencies for review and comment and will consider all comments, where appropriate, in the development and finalization of its proposed Plan. - Some comments were out of the scope of the CLISMP, but will be addressed by LNG Canada through other venues like the ongoing consultation activities.	Consultation will be ongoing throughout all the phases of the Project.	

Organization Engaged	Number/Types of Meetings/Discussions	Time Period of Engagement	Summary of Issues Raised/Comments	Summary of How Issues/Comments were addressed	Outstanding Issues and Process for Resolving	Other Comments
Other Local Groups						
Douglas Channel Watch	Presentation meeting by LNG Canada–May 20/15	May 20, 2015–July 20, 2015	- Information sharing only. - No questions from DCW members. - LNG Canada provided an overview of the approach to Douglas Channel Watch as part of one of their regular meetings with LNG Canada.		None at this time.	
Kitimat Community Services Society Geraldine LaHue and Sean Gregg–Local Representatives	- Conference call–Jun 2/15 - Email follow up from LNG Canada re: 5 questions–Jun 5/15 - Response from KCSS–Jun 11/15 - Email–Draft PLAN from LNG Canada–Jul 20/15 - Response from KCSS–Aug 5/15	April 24, 2015–August 5, 2015	- Questions about opportunities for local residents. - Questions about how to get more information on training for people who are not skilled. - Questions about living out allowances (LOAs) and housing. Happy about the mitigations associated with Workforce Accommodation Centre(s). LNG Canada also stated there would be no LOA for workers. - KCSS collects statistical information on the number of people who have been impacted by rent increases and other socio-economic factors through the Food Share Program. They also collect the number of people who come through WorkBC who are seeking employment. Other concerns about affordable housing and local opportunities. - Would participate on an advocacy/working group on a quarterly basis. - No additional comments, but looks forward to the group/committee/forum that will be set up.	LNG Canada distributed the draft Plan to identified stakeholders and government agencies for review and comment and will consider all comments, where appropriate, in the development and finalization of its proposed Plan.	None at this time.	- Suggested as local contacts from Ministry of Social Development and Social Innovation. - No additional comments on the Jul 20 draft LNG Canada Plan.
Kitimat RCMP Sgt Graham Morgan	- Meeting–May 27/15 - Email follow up from LNG Canada re: 5 questions–Jun 6/15 - Response from RCMP–Jun 10/10 - Email–Draft PLAN from LNG Canada–Jul 20/15 - Response from RCMP–Aug 5/15	May 27, 2015–December 2, 2015	- Monthly policing reports are published monthly and available on the DOK website. These reports cover general crime statistics and trends in the area. - KPIs: track crime trends in Kitimat. Neighboring detachments can also share intelligence if applicable. - Mitigating concerns such as traffic and participation in a traffic management plan would be beneficial. - Would like to participate in a quarterly advisory/working group. - Asked that the Kitimat RCMP be added to the list of external stakeholders on the Traffic SMP and that they be involved with the larger Transportation/Traffic Management Plan.	- LNG Canada is in the process of distributing a draft plan to identified stakeholders and government agencies for review and comment and will consider all comments, where appropriate, in the development and finalization of its proposed SEEMP. - LNG Canada agreed to list the Kitimat RCMP in the list of external stakeholders on the Traffic SMP and forwarded the request to participate on the larger Transportation/Traffic Management Plans to the LNG Canada leads for these plans. - The Kitimat RCMP supports the initiatives in the plan.	None at this time.	
LNG Canada Community Advisory Group	Presentation and meeting from LNG Canada–May 20, 2015	May 20, 2015	- Information sharing only. - LNG Canada did a presentation for the Community Advisory Group. Generally supportive of the Project. - Discussion included impacts related to housing, road and economic benefits.		None at this time.	

Organizations not Engaged	Rationale for why organizations were not engaged
Northwest	
Port Edward	N/A—outside of project area
Prince Rupert	N/A—outside of project area
North Central	
Bulkley-Nechako RD	N/A—outside of project area
District of Vanderhoof	N/A—outside of project area
District of Fort St James	N/A—outside of project area
Village of Fraser lake	N/A—outside of project area
Village of Burns Lake	N/A—outside of project area
Village of Telkwa	N/A—outside of project area
Village of Smithers	N/A—outside of project area
Village of Houston	N/A—outside of project area
Village of Granisle	N/A—outside of project area
Northeast	
Fraser Fort George RD	N/A—outside of project area
District of Mackenzie	N/A—outside of project area
District of Chetwynd	N/A—outside of project area
City of Prince George	N/A—outside of project area
District of Tumbler Ridge	N/A—outside of project area
District of Hudson's Hope	N/A—outside of project area
City of Dawson Creek	N/A—outside of project area
Village of Pouce Coupe	N/A—outside of project area
District of Taylor	N/A—outside of project area
City of Fort St. John	N/A—outside of project area
Peace River RD	N/A—outside of project area
SEEMP Guideline Appendix A: List of Organizations suggested to contact	LNG Canada met with all the SEEMP Point of Contact members listed, and went on guidance from these stakeholders on whether to contact other ministries or local organizations.

Organizations not Engaged	Rationale for why organizations were not engaged
Hospital District	Met with Northern Health who did not forward us to the Hospital District, but the Kitimat Hospital was included as part of the Northern Health discussions.
BC Housing	Met with Ministry of Natural Gas (responsible for Housing) and they provided comments on their behalf. The Ministry did not ask us to specifically connect with them as they knew LNG Canada was already meeting with them on other housing related issues.
BC Ministry of Environment	Met with BC EAO who did not direct us to the Ministry of Environment.

APPENDIX 4. SOCIAL MANAGEMENT PLANS

The attached SMPs summarize how mitigations under the Plan will be implemented and monitored. Each plan outlines the purpose and objectives of mitigations relevant to each social component and identifies stakeholders with an interest in respective components, who may participate during implementation of the Plan. The SMPs also summarize effects and mitigation measures identified in the Application, identifies parties responsible for mitigation, and indicates the time frame during which the measures will be implemented.

Community Amenities Social Management Plan	
Purpose	The Community Amenities SMP identifies actions to manage potential project-related demands on community and land-based recreation resources and facilities. The plan summarizes how mitigations identified in the Application will be implemented, monitored, and measured for effectiveness. The plan also outlines objectives of mitigations, identifies parties responsible for mitigations, and the timeframes during which the mitigation measures will be implemented. Stakeholders who may be interested in participating in the implementation of components of the plan are also identified.
Objectives	Objectives of the plan are to: - Minimize project-related demand on community and land-based recreation resources - Encourage the responsible use of existing community and land-based recreation resources by the project-related workforce - Engage with Indigenous Groups, general public, recreation providers and external organizations, to assess and monitor potential change in demand on recreation resources as a result of the Project's workforce
Potential Stakeholders	Project team: - LNG Canada - JFJV - Implementation contractors - Subcontractors - Sub-subcontractors Local/Regional community organizations: - District of Kitimat and Leisure Services Advisory Commission (LSAC) - City of Terrace and Leisure Services Department - Regional District of the Kitimat Stikine - Kitimat Visitor Centre - Kermodei Tourism Society - Recreation organizations (e.g., Kitimat Valley Naturalists Club, BC Wildlife Federation, Kitimat Rod and Gun Club) Indigenous Groups: - Haisla Nation - Kitselas First Nation - Kitsumkalum First Nation - Other Indigenous Groups should concerns be raised Provincial/Federal Government: - Ministry of Jobs Tourism and Skills Training - Ministry of Municipal Affairs and Housing
Scope	All actions and/or initiatives in the Community Amenities SMP apply to LNG Canada,JFJV, implementation contractors,sub-contractors and sub-subcontractors during construction and the first two years of project operations. The plan applies to local communities, which consist of: Haisla Nation, Kitsumkalum First Nation, Kitselas First Nation, Kitimat District Municipality, and the Terrace Census Agglomeration area (this includes: the City of Terrace, and Kitimat-Stikine E [Thornhill])

Effects Characterization							
Potential Effect	Magnitude	Extent	Duration	Frequency	Reversibility	Context	Likelihood
Change in demand and supply of community recreation services (e.g., community centres)	Moderate	LSA	Short- term	Multiple irregular event	Reversible	Moderate	Low
Change in access to and availability of green spaces, and land-based parks and places of recreation	Moderate	LSA	Short- term	Multiple irregular event	Reversible	Moderate	Low
Mitigations							
Mitigation Measures		Reporting Metrics		Timeframe/Frequency		Information Provider	
Mitigation Action Category #1 On-Site Recreation Facilities							
Objective: Minimize project-related demand on community and land-based recreation resources.							
1. Construct and operate Workforce Accommodation Centre(s) for non-resident workforce during construction phase to manage effects of temporary workforce on communities 2. Include recreational facilities in the Workforce Accommodation Centre(s) to reduce project-related demands on community level infrastructure and services		<u>LNG Canada team</u> - Number of workers in workforce accommodation - Number of beds nights provided for all site personnel at the workforce accommodation		Timeframe: - Construction Frequency: <u>LNG Canada team</u> - Reporting metrics will be monitored monthly, updates to SMR quarterly, and reported annually, until two years after the completion of construction, or otherwise directed by the BCEAO		<u>LNG Canada team</u> LNG Canada, JFJV, implementation contractors, subcontractors, and sub-subcontractors	
Mitigation Action Category #2 Orientation of Project Workers							
Objective: Encourage the responsible use of existing community and land-based recreation resources by the project-related workforce.							
1. Develop a Worker Code of Conduct to communicate expectations for the behaviour of all workers when they are in Kitimat, Terrace, or any other local community. LNG Canada will ensure that all workers are familiar with the Worker Code of Conduct and expected standards of behaviour. Workers will sign a copy of the Code of Conduct at orientation acknowledging their commitment to comply with the Code. 2. Require all project workers to undertake worker orientation, including Cultural Awareness Training, to help build awareness and respect of local issues, including access to local facilities, and recreational opportunities; with the expectation of reducing adverse interactions with the community.		<u>LNG Canada team</u> % of workers completed Code of Conduct % of workers completed Cultural Awareness training		Timeframe: <u>LNG Canada Team</u> Reporting metrics will be monitored monthly, updates to SMR quarterly, and reported annually until two years after the completion of construction, or otherwise directed by the BCEAO		<u>LNG Canada team</u> LNG Canada, JFJV, implementation contractors,subcontractors, and sub-subcontractors	
Mitigation Action Category #3 Stakeholder Engagement Strategies							
Objective: Engage with Indigenous Groups, general public, and recreation providers and external organizations to assess and monitor potential change in demand on recreation resources as a result of the Project's workforce.							
1. Develop Social Management Roundtable (SMR) to serve as a forum for discussing changes to demand for community amenities - Undertake ongoing and meaningful community engagement; and log, monitor, and work to address community complaints to reduce community concerns associated with the Project. This will be accomplished by developing a community engagement plan, a Community Feedback Process and retaining an up-to-date commitments tracking database. 2. Provide local and regional governments with information on anticipated changes in resident populations attributable to the Project to facilitate their planning for incremental demands for recreation facilities by: - Providing monitoring reports that include project workforce and demographic information - Attending Community Advisory and SMR meetings and sharing relevant project information such as shift turn-a-rounds, and changes in construction workforce activities 3. Implement a community engagement plan to assist communities in planning for an influx of workers. The plan will: - Include initiatives to address potential community concerns, including participating in activities of the development of potential waterfront access with the District of Kitimat - Provide a framework for ongoing communication with municipal and provincial service providers. This plan will be developed through engagement with Indigenous Groups and local communities		<u>LNG Canada team</u> - Size of construction workforce– local - Size of construction workforce– non-local - Number of SMR and Community Advisory meetings held - Number of comments recorded and addressed through the Community Feedback Process <u>External parties</u> - Park user/visitor surveys, or record of park user/visitor numbers - Number of comments recorded and addressed through the Community Feedback Process		Timeframe: <u>LNG Canada team</u> - Reporting metrics will be monitored monthly, updates to SMR quarterly, and reported annually until two years after the completion of construction, or otherwise directed by the BCEAO <u>External parties</u> - Based on frequency of third party reporting of monitoring data		<u>LNG Canada team</u> - LNG Canada, JFJV, implementation contractors, subcontractor, and sub-subcontractors <u>External parties</u> - Indigenous Groups, , District of Kitimat and Leisure Services Department City of Terrace, Kitimat Visitor Centre, Ministry of Jobs Tourism and Skills Training, Regional District of Kitimat Stikine, City of Terrace and Leisure Services Department, and Kermodie Tourism Society,	

Community Health Social Management Plan	
Purpose	The Community Health Social Management Plan identifies actions to manage project-related demands on health infrastructure and services within the Northwest Health Service Delivery Areas (HSDA) of Northern Health; as well as on community cohesion and resilience. The plan summarizes how mitigations identified in the Application will be implemented, monitored, and measured for effectiveness. The plan also outlines objectives of mitigations, identifies parties responsible for mitigations, and the timeframes during which the mitigation measures will be implemented. Stakeholders who may be interested in participating in the implementation of components of the plan are also identified.
Objectives	Objectives of the plan are to: • Manage potential demand on local and regional health care infrastructure and services • Manage workforce activities and behaviours to promote healthy living and working environments, and community cohesion • Engage and share information on temporary workforce numbers with Indigenous Groups and service providers to help them plan for additional demands
Potential Stakeholders	Project team: • LNG Canada • JFJV • Implementation contractors • Subcontractors • Sub-subcontractors Local/regional community organizations: • WorkSafe BC • Kitimat RCMP • Terrace RCMP • Kitimat Fire Department • Terrace Fire Department • Kitimat Community Advocacy Committee Northwest Regional Hospital District Directorate • First Nations Health Authority Indigenous Groups: • Haisla Nation • Kitselas First Nation • Kitsumkalum First Nation • Gitxaala Nation • Gitga'at First Nation • Lax Kw'alaams Band • Metlakatla First Nation Provincial/Federal Government: • Northern Health • Northwest, Emergency Management BC • Victim services • BC Emergency Health Services (BC Ambulance Service)
Scope All actions and/or initiatives in the Community Health Social Management Plan apply to LNG Canada, JFJV, implementation contractors, subcontractors and sub-subcontractors during construction and the first two years of project operations. The spatial extent to which the Community Health Mitigation Action Plan aligns is that of Local Health Area (LHA) 80-Kitimat and 88-Terrace.	

Effects Characterization							
Potential Effect	Magnitude	Extent	Duration	Frequency	Reversibility	Context	Likelihood
Potential increased demand for local and regional health care infrastructure and social services.	Moderate-High	RSA	Short-term	Multiple irregular event	Reversible	Low resilience	High
Potential adverse changes in health outcome indicators (physical and mental health).	Low	LSA	Long-term	Multiple irregular event	Reversible	Moderate resilience	Low
Potential adverse change in indicators of community cohesion and resilience (e.g., rapid population change, crime rates).	Moderate	LSA	Medium-term	Multiple irregular event	Reversible	Moderate resilience	Medium
Potential adverse change in indicators of factors affecting families	Moderate	LSA	Medium-term	Multiple irregular event	Reversible	Moderate resilience	Medium
Mitigations							
Mitigation Measures and Actions		Reporting Metrics		Timeframe/Frequency		Responsibility/ Information Provider	
Mitigation Action Category #1 On-site Health Services and Medical Emergency Response							
Objective(s): Minimize potential project demand on local and regional health care infrastructure and social services							
1. Provide on-site health services, with access to primary care including health promotion, and medical emergency response, in order to minimize impact on the local public health care system	<u>LNG Canada team</u> - Number of workplace occupational injuries and illness requiring treatment at local hospitals - Number of workplace non-occupational injuries and illness requiring treatment at local hospitals - Number of workplace injuries and illness requiring medevac - Number of recordable occupational injuries - Number of recordable non-occupational injuries - Number of notifications to health authorities for occurrence of communicable illnesses/diseases <u>External parties</u> - Crime Rates - Northern Health reporting metrics will be gathered anecdotally - Quantitative public health indicators will be retroactively retrieved from Northern Health as needed			Timeframe: - Construction - Operations Frequency: <u>LNG Canada team</u> Reporting metrics will be monitored monthly, updates to SMR quarterly, and reported annually until two years after the completion of construction, or otherwise directed by the BCEAO <u>External parties</u> - Based on frequency of third party reporting of monitoring data		<u>LNG Canada team</u> - LNG Canada, JFJV, implementation contractors, subcontractors and sub-subcontractors <u>External parties</u> - Municipal and Provincial health and emergency services providers	
2. Implement worker welfare and accommodation program to promote holistic worker health from a physical, mental, cultural and social perspective							
3. In the event of major injuries/illnesses, coordinate with appropriate organizations to transport patients to appropriate medical facilities. In addition, on-site emergency transportation vehicle will be used to offset potential demand increase on the BC Ambulance Service							
Mitigation Action Category #2 Health and Safety Policies							
Objective(s): Manage workforce activities and behaviour to promote healthy living, working environments, and community cohesion							
1. Prepare Health and Medical Services Plan	<u>LNG Canada team</u> % of workers completed Code of Conduct % of workers completed Cultural Awareness training - Number of comments recorded and addressed through the Community Feedback Process <u>External parties</u> - Number of incidents - Police response - Ambulance response - Fire response			Timeframe: - Construction - Operations Frequency: <u>LNG Canada team</u> Reporting metrics will be monitored monthly, updates to SMR quarterly, and reported annually until two years after the completion of construction, or otherwise directed by the BCEAO <u>External parties</u> - Based on frequency of third party reporting of monitoring data		<u>LNG Canada team</u> - LNG Canada, JFJV, implementation contractors, subcontractors and sub-subcontractors <u>External parties</u> - Municipal and Provincial health and emergency services providers	
2. Manage workplace activities and behaviours to promote healthy living and working environments, by requiring adherence to applicable programs and policies, such as health and safety programs, and health safety, security, and the environment (HSSE) training							
3. Reduce project-related adverse effects on community and family cohesion and resilience by the following: - Implement a worker alcohol and drug policy, which will focus on pre-placement testing, awareness, prevention, and control; and will contain a strictly enforced prohibition on driving under the influence, and enforcement of other lifesaving rules. Additional testing may occur if required e.g., with cause). - Implement a Worker Code of Conduct - Implement a traffic management plan, and require adherence by all LNG Canada employees, contractors, and sub-contractors - Enforce Worker's Code of Conduct and appropriately discipline disruptive anti-social behaviours by project workers (e.g., alcohol or drug abuse, violence)							

Mitigation Measures and Actions	Reporting Metrics	Timeframe/Frequency	Responsibility/ Information Provider
Mitigation Action Category #3 Community Engagement			
Objective(s): Engage and share information on temporary workforce numbers with Indigenous Groups and service providers to help them plan for additional demands.			
1. Implement a Social Management Roundtable (SMR) to serve as a forum for discussing community health matters 2. Implement a community engagement plan to assist communities in planning for an influx of workers. The plan will: - Include initiatives to address potential community concerns - Provide a framework for ongoing communication with municipal and provincial service providers; this plan will be developed through engagement with Indigenous Groups and local communities 3. Communicate to stakeholders the Community Feedback Process so local communities and Indigenous Groups know how to contact the Project	<u>LNG Canada team</u> - Number of comments recorded and addressed through the Community Feedback Process - Size of construction workforce–local - Size of construction workforce–non-local	Timeframe: - Construction - Operations Frequency: <u>LNG Canada team</u> Reporting metrics will be monitored monthly, updates to SMR quarterly, and reported annually until two years after the completion of construction, or otherwise directed by the BCEAO <u>External parties</u> - Based on frequency of third party reporting of monitoring data	<u>LNG Canada team</u> - LNG Canada, JFJV, implementation contractors, subcontractors, sub-subcontractors <u>External parties</u> - Municipal and Provincial health infrastructure and social services, and emergency services providers.
Mitigations Covered by Other Action Plans			
Mitigation Action Category #4 Construction Workforce Accommodations			
Objective(s): To minimize adverse effects on local community cohesion by accommodating workers in an open lodge facility until the completion of the Workforce Accommodation Centre(s), and leasing additional housing for LNG Canada's permanent workforces.			
See Housing and Accommodation Social Management Plan (Mitigation Action Categories 1–4)			
Mitigation Action Category #5 Orientation of Project Workers			
Objective(s): Avoid incidents that would require use of community emergency and protective services and manage potential adverse effects on local communities.			
See Emergency Response Social Management Plan (Mitigation Action Category 3)			
See Traffic Social Management Plan (Mitigation Action Categories 1–2)			

Education Social Management Plan							
Purpose	The Education SMP identifies actions that manage effects on educational services (elementary, middle and high school). These actions consist of engaging with educational organizations to plan for increased demand related to the project workforce. This SMP summarizes how mitigations identified in the Application will be implemented, monitored, and measured for effectiveness. This plan also outlines objectives of mitigations, identifies parties responsible for mitigations, and the timeframes during which the mitigation measures will be implemented. Stakeholders who may be interested in participating in the implementation of components of the plan are also identified.						
Objectives	Objective of the plan is to: Provide information regarding potential increase in demand for local educational services						
Potential Stakeholders	Project team: - LNG Canada - JFJV - Implementation contractors - Subcontractors - Sub-subcontractors Local/regional community organizations: - City of Terrace - District of Kitimat - Regional District of the Kitimat Stikine			Indigenous Groups: - Haisla Nation - Kitselas First Nation - Kitsumkalum First Nation - Other Indigenous Groups should concerns be raised Provincial/Federal Government: - Ministry of Education(School District 82) - Catholic School Board			
Scope							
All actions and/or initiatives in the Education SMP apply to LNG Canada, JFJV, implementation contractors,subcontractors, and sub-subcontractors during construction and the first two years of project operations. The plan applies to educational service providers for Haisla Nation, Kitsumkalum First Nation, Kitselas First Nation, Kitimat District Municipality, and the Terrace Census Agglomeration area (this includes: the City of Terrace, Kitimat-Stikine E [Thornhill])							
Effects Characterization							
Potential Effect	Magnitude	Extent	Duration	Frequency	Reversibility	Context	Likelihood
Increased demand on elementary, middle, and high school teachers	Low	LSA	Short to Medium term	Continuous	Reversible	High Resilience	Low
Mitigations							
Mitigations Measures and Actions		Reporting Metrics		Timeframe/Frequency		Responsibility/Information Provider	
Mitigation Action Category #1: Communications and Community Engagement							
Objective(s): Enable education providers to plan for anticipated changes in demand.							
1. Provide stakeholders with information on anticipated changes in resident populations attributable to the Project to facilitate planning for incremental demand for education services	LNG Canada team - Size of construction workforce– local - Size of construction workforce– non-local		Time Frame: - Construction - Operation			LNG Canada team LNG Canada, JFJV, implementation contractors, subcontractors, and sub-subcontractors	
2. Implement a community engagement plan to assist communities in planning for an influx of workers. The plan will: - Include initiatives to address potential community concerns - Provide a framework for ongoing communication with municipal and provincial service providers; this plan will be developed through engagement with Indigenous Groups and local communities	External parties - School enrollment (elementary, middle and high school, and technical training and post-secondary institutions) - Student/Teacher ratios		Frequency: Project team - Reporting metrics will be monitored monthly, updates to SMR quarterly, and reported annually until two years after the completion of construction, or otherwise directed by the BCEAO External parties - Based on frequency of third party reporting of monitoring data			External parties Coast Mountains School District #82; Catholic School Board.; Ministry of Education, Ministry of Municipal Affairs and Housing	

Emergency Response Social Management Plan	
Purpose	The Emergency Response SMP identifies actions to implement the measures identified in the EA to manage project-related demands on emergency and protective services. This SMP summarizes how mitigations identified in the Application will be implemented, monitored, and measured for effectiveness. The plan also outlines objectives of mitigations, identifies parties responsible for implementing mitigations, and the timeframes during which the mitigation measures will be implemented. Stakeholders who may be interested in participating in the implementation of components of the plan are also identified.
Objectives	The plan's objectives are to: • Implement a framework to manage emergencies and spills within the project site • Minimize project-related demand on emergency and protective services • Develop positive workforce behaviours and respect for local communities, and avoid incidents that would require the use of community protection services • Help emergency and protective service providers plan for potential changes in service requirements
Potential Stakeholders	Project team: • LNG Canada • JFJV • Implementation contractors • Subcontractors • Sub-subcontractors Local/regional community organizations: • Kitimat RCMP, Terrace RCMP • Kitimat Fire Department, Terrace Fire Department, RDKS Thornhill Fire Department (secondary: Kleanza Creek and Lakelse Lake Fire Departments) • Regional District of the Kitimat Stikine Indigenous Groups: • Haisla Nation • Kitselas First Nation • Kitsumkalum First Nation • Other Indigenous Groups should concerns be raised Provincial/Federal Government: • Northern Health • Northwest, Emergency Management BC • BC Emergency Health Services (BC Ambulance Service) • Ministry of Health (MOH)—Health protection • Ministry of Justice—Victim Services • Ministry of Justice—Police services • Ministry of Environment (MOE) • Fisheries and Oceans Canada (DFO)
Scope	All actions and/or initiatives in the Emergency Response SMP apply to LNG Canada, JFJV, implementation contractors, subcontractors, and sub-subcontractors during construction and the first two years of operations. The plan applies to local communities, which consists of: Haisla Nation, Kitsumkalum First Nation, Kitselas First Nation, Kitimat District Municipality, and the Terrace Census Agglomeration area (this includes: the City of Terrace,and Kitimat-Stikine E [Thornhill])

Effects Characterization								
Potential Effect	Magnitude	Extent	Duration	Frequency	Reversibility	Context	Likelihood	
Increase in demand for ambulance services	Moderate	RSA	Short to medium-term	Continuous	Reversible	Moderate resilience	High	
Change in demand for fire-fighting services								
Change in demand for police services								
Mitigations								
Mitigation Measures and Actions		Reporting Metrics		Timeframe/Frequency		Information Provider		
Mitigation Action Category #1 Implement a Framework for the Management of Emergencies and Spills								
Objective(s): Implement a framework for the management of emergencies and spills.								
1. Prepare Emergency Response Plan with input from local emergency response providers 2. Establish and implement a Spill Response Plan as part of a broader emergency response plan with input from relevant agencies		<u>LNG Canada team</u> - Emergency Response Plan developed once; updated as needed - Spill Response Plan developed once; updated as needed - Number of meetings on coordinating emergency response planning <u>External parties</u> - Staffing levels of emergency support services		Time Frame: - Construction - Operations Frequency: <u>LNG Canada team</u> - Reporting metrics will be monitored monthly, updates to SMR quarterly, and reported annually until two years after the completion of construction, or otherwise directed by the BCEAO		<u>LNG Canada team</u> - LNG Canada, JFJV, implementation contractors, subcontractors, and sub-subcontractors <u>External parties</u> - Regional District of Kitimat, Stikine,; Kitimat RCMP; Terrace RCMP; BC Ambulance Service, Indigenous Groups; Kitimat, Terrace, First Nations and Regional District Fire Departments; spill/emergency responders as identified in the Spill Response Plan, MOE, DFO		
Mitigation Action Category #2 On-Site Emergency Medical, Health and Security Services								
Objective(s): Minimize project-related demand on emergency and protective services								
1. Provide on-site health services including: - Occupational first aid equipment, supplies, and trained occupational first aid personnel to deal with minor injuries. - Access to primary care including health promotion and medical emergency response to minimize impact on the local public health care system 2. In the event of major injuries/illnesses, coordinate with appropriate organizations to transport patients to appropriate medical facilities 3. Provide security services to monitor and enforce compliance of Workforce Accommodation Centre(s) and construction policies		<u>LNG Canada team</u> - Number of meetings on coordinating emergency response planning - Number of workplace occupational injuries and illness requiring treatment at local hospitals - Number of workplace non-occupational injuries and illness requiring treatment at local hospitals - Number of workplace injuries and illness requiring medevac <u>External parties</u> - Northern Health reporting metrics will be gathered anecdotally - Quantitative public health indicators will be retroactively retrieved from Northern Health as needed - Number of vehicle collisions involving injuries/fatalities - Number of incidents requiring police response - Number of incidents requiring ambulance response - Number of incidents requiring fire response - Number (and workload hours involved) of incidences requiring Medical Health /Environmental Officer and/or Public Health Nurse response		Time Frame: <u>LNG Canada team</u> - Reporting metrics will be monitored monthly, updates to SMR quarterly, and reported annually until two years after the completion of Construction, or otherwise directed by the BCEAO <u>External parties</u> - Based on frequency of third party reporting of monitoring data		<u>LNG Canada team</u> - LNG Canada, JFJV, implementation contractors, sub-contractors, and sub-subcontractors <u>External parties</u> - Kitimat RCMP; Terrace RCMP; BC Ambulance Service, Northern Health; Kitimat, Terrace, First Nations and Regional District Fire Departments; Emergency Management BC; Spill/emergency responders, as identified in the Emergency Response Plan		

Mitigation Measures and Actions	Reporting Metrics	Timeframe/Frequency	Information Provider
Mitigation Action Category #3 Orientation of Project Workers			
Objective(s): Develop positive workforce behaviours, respect for local communities, and avoid incidents that would require the use of community protective services			
- Implement a Worker Code of Conduct to communicate expectations for the behaviour of all workers when they are in local communities to: - Ensure that all workers are familiar with the Worker Code of Conduct and expected standards of behaviour - Require that workers sign a copy of the Code of Conduct at orientation acknowledging their commitment to comply with the Code - Require all project workers to undertake worker orientation, including Cultural Awareness Training, to help build awareness and respect of local issues, including access to local facilities, and recreational opportunities; with the expectation of reducing adverse interactions with the community.	<u>LNG Canada team</u> % of workers completed Code of Conduct % of workers completed Cultural Awareness training <u>External parties</u> - Crime Rates - Number of incidents: - Police response - Ambulance response - Fire response	Time Frame: - Construction - Operations Frequency: <u>LNG Canada team</u> - Ongoing as new workers are hired; regular refreshers as required <u>External parties</u> - Based on frequency of third party reporting of monitoring data	<u>LNG Canada team</u> LNG Canada, CSFW, implementation contractors and sub-contractors <u>External parties</u> Kitimat RCMP; Terrace RCMP; Northern Health; Kitimat, Terrace, Indigenous Groups and Regional District Fire Departments
Mitigation Action Category #4 Community Engagement			
Objective(s): Help emergency and protective service providers plan for potential changes in service requirements			
- Implement a Social Management Roundtable (SMR) to serve as a forum for discussing emergency response matters - Engage with emergency service providers to plan for anticipated changes in service requirements by providing information related to workforce projections, temporary workforce accommodation, housing plans, and on-site emergency services - Undertake ongoing and meaningful community engagement; and log, monitor, and work to address community complaints to reduce community concerns associated with the Project. This will be accomplished by developing a community engagement plan, a Community Feedback Process and retaining an up-to-date commitments tracking database. - Implement a community engagement plan to assist communities in planning for an influx of workers. The plan will: - Include initiatives to address potential community concerns - Provide a framework for ongoing communication with municipal and provincial service providers; this plan will be developed through engagement with Indigenous Groups and local communities	<u>LNG Canada team</u> - Size of construction workforce–local - Size of construction workforce–non-local) - Number of meetings on coordinating emergency response planning	Time Frame: - Construction - Operations Frequency: <u>Project team</u> - Reporting metrics will be monitored monthly, updates to SMR quarterly, and reported annually until two years after the completion of construction, or otherwise directed by the BCEAO - Minutes from SMR meetings	<u>LNG Canada team</u> - LNG Canada, JFJV, implementation contractors, subcontractors and sub-subcontractors <u>External parties</u> - Kitimat RCMP; Terrace RCMP; Northern Health; Kitimat, Terrace, Indigenous Groups and Regional District Fire Departments, BC Ambulance Service

Housing and Accommodations Social Management Plan	
Purpose	The Housing and Accommodations SMP identifies actions to manage project-related direct effects on the availability and affordability of housing on the District of Kitimat, City of Terrace and nearby Indigenous communities. The plan also identifies actions to manage the potential for increased demand for temporary accommodations such as hotels, motels and campsites from the in migration of project workforces. This SMP summarizes how mitigations identified in the Application will be implemented, monitored, and measured for effectiveness. The plan also outlines objectives of mitigations, identifies parties responsible for mitigations, and the timeframes during which the mitigation measures will be implemented. Stakeholders who may be interested in participating in the implementation of components of the plan are also identified.
Objectives	Objectives of the plan are to: • Reduce the potential for the project workforce displacing local residents or visitors from using temporary accommodations, or accessing rental opportunities or home ownership • Minimize project-related effects on individuals and families who depend on affordable housing • Engage with stakeholders and Indigenous Groups to provide a responsive framework in which they can raise concerns with LNG Canada
Potential Stakeholders	Project team: • LNG Canada • JFJV • Implementation contractors • Subcontractors • Sub-subcontractors Local/regional community organizations: • District of Kitimat • District of Kitimat Housing Advisory Committee • City of Terrace • City of Terrace Housing Committee • Regional District of Kitimat Stikine • Northern Real Estate Board • Tamitik Status of Women and other organizations involved in providing emergency shelter Indigenous Groups: • Haisla Nation • Kitselas First Nation • Kitsumkalum First Nation • Other Indigenous Groups should concerns be raised Provincial/Federal Government: • Housing Policy Branch—Government of BC • Ministry if Natural Gas Development, Office of Housing and Construction Standards (OHCS) • BC Housing
Scope	All actions and/or initiatives in the Housing and Accommodation SMP apply to LNG Canada, JFJV, implementation contractors, subcontractors and sub-subcontractors during construction and the first two years of operations. The plan applies to local communities, which consist of: Haisla Nation, Kitsumkalum First Nation, Kitselas First Nation, Kitimat District Municipality, and the Terrace Census Agglomeration area (this includes: the City of Terrace andKitimat-Stikine E [Thornhill])

Effects Characterization							
Potential Effect	Magnitude	Extent	Duration	Frequency	Reversibility	Context	Likelihood
Reduced housing availability	High	Local	Short-term	Multiple irregular event	Reversible	Moderate	High
Increased housing costs (rental and homeownership)	High	Local	Medium-term	Multiple irregular event	Reversible	Moderate	High
Mitigations							
Mitigation Measures and Actions	Reporting Metrics			Timeframe/ Frequency		Responsibility/Information Provider	
Mitigation Action Category #1 Construction Workforce Accommodations							
Objective(s): Reduce the potential for the project workforce displacing local residents or visitors from using temporary accommodations, or accessing rental opportunities or home ownership.							
1. Implement a workforce accommodation plan that addresses worker accommodations throughout the project lifecycle, including pre-construction, construction, operation, decommissioning, and turnarounds. The scope of the plan will include: - Accommodation strategy prior to construction of Workforce Accommodation Centre(s) - Workforce Accommodation Centre(s) during project construction - Workforce accommodation during maintenance turnarounds - Accommodations policies 2. For any work on-site prior to the Workforce Accommodation Centre(s) being complete, LNG Canada and its contractors will house workers a well-managed open lodge that is located in Kitimat. Occupancy of the preferred lodge will be limited to the period prior to commissioning of the Workforce Accommodation Centre(s) in the industrial areas of Kitimat.	<u>LNG Canada team</u> - Size of construction workforce–local - Size of construction workforce–non-local - Number of workers in workforce accommodation - Number of beds nights provided for all site personnel at the workforce accommodation <u>External parties</u> - Hotel/Motel/campground vacancy rates - Rental vacancy rates			Time Frame: - Construction - Operations (including turn-around) Frequency: <u>LNG Canada team</u> - Reporting metrics will be monitored monthly, updates to SMR quarterly, and reported annually until two years after the completion of construction, or otherwise directed by the BCEAO <u>External parties</u> - Based on frequency of third party reporting of monitoring data		<u>LNG Canada team</u> - LNG Canada, JFJV, implementation contractors, subcontractors, and sub-subcontractors <u>External parties</u> - Local accommodation providers (e.g., hotels, motels, campgrounds)	
Mitigation Action Category #2 Permanent Housing							
Objective(s): Minimize effects on individuals and families who depend on affordable housing							
1. LNG Canada will reduce demands on local housing (e.g., apartments and single-family houses) due to potential requirements of construction management staff and operations phase workers by: - Working with developers and the District of Kitimat to to incent apartments, condos and/or single-family houses in Kitimat, to accommodate potential project staff and their families who may relocate to Kitimat - Conducting periodic reassessments of the housing market, in consideration of the risk posed by oversupply of accommodations	<u>LNG Canada team</u> - Size of construction workforce–local - Size of construction workforce–non-local - Completion of local housing market assessment, as required <u>External parties</u> - Residential Vacancies - Local Housing Index - Sales volume and price data - Building Approvals - Properties under construction - Cost of new residential land			Time Frame: - Construction - Operations Frequency: <u>LNG Canada team</u> - Reporting metrics will be monitored monthly, updates to SMR quarterly, and reported annually until two years after the completion of construction, or otherwise directed by the BCEAO <u>External parties</u> - Based on frequency of third party reporting		<u>LNG Canada team</u> - LNG Canada, JFJV, implementation contractors, subcontractors and sub-subcontractors <u>External parties</u> - MMAH, CMHC, District of Kitimat, City of Terrace, Regional District of Kitimat Stikine, BC Housing, local non-profit housing support services	

Mitigation Measures and Actions	Reporting Metrics	Timeframe/ Frequency	Responsibility/Information Provider
Mitigation Action Category #3 Affordable Housing			
Objective(s): Minimize effects on individuals and families who depend on affordable housing			
1. Participate in initiatives and recommended measures identified in the Kitimat Housing Action Plan to address the availability of affordable housing within Kitimat and Terrace by: - Housing the site preparation workforce in an open lodge facility, where available - Working with local and provincial housing organizations to track and report out on changes in the housing market - Participating in updating the Kitimat Housing Action Plan in 2017 - Meeting zoning requirements that refer to affordable or accessible housing conditions - Supporting local non-profit organizations in securing additional affordable, seniors and supportive housing for vulnerable groups	<u>LNG Canada team</u> - Reporting of participation in initiatives and recommended measures regarding affordable housing - Participate in the recommendations of the Kitimat Housing Action Plan <u>External parties</u> - Residential rental vacancy - Average rental housing costs - Average residential real estate prices - BC Housings' Housing Needs Thresholds, Total number of social housing properties/ Wait lists for affordable/supportive housing - Waitlists for emergency housing - Homelessness count	Time Frame: - Construction - Operations Frequency: <u>LNG Canada team</u> - Reporting metrics will be monitored monthly, updates to SMR quarterly, and reported annually until two years after the completion of construction, or otherwise directed by the BCEAO <u>External parties</u> - Based on frequency of third party reporting of monitoring data	<u>LNG Canada team</u> - LNG Canada, JFJV, implementation contractors, subcontractors and sub-subcontractors <u>External parties</u> - MMAH, CMHC, District of Kitimat, City of Terrace, BC Housing, local non-profit housing support services
Mitigation Action Category #4 Community Engagement and Reporting			
Objective(s): Engage with stakeholders and Indigenous Groups to provide a responsive framework in which they can raise concerns with LNG Canada.			
1. Implement a Social Management Roundtable (SMR) to serve as a forum for discussing housing and accommodations matters. Through the SMR communicate with local and provincial housing authorities regarding anticipated changes in the demand for worker accommodations between each project phase. 2. Work with communities in the LSA, including Indigenous Groups, to help identify and address project-related direct effects on housing by: - Participating in meetings with the Kitimat Housing - Implementing the Community Feedback Process, to identify and address housing related concerns raised by stakeholders 4. Implement a community engagement plan to assist communities in planning for an influx of workers. The plan will: - Include initiatives to address potential community concerns - Provide a framework for ongoing communication with municipal and provincial service providers; this plan will be developed through engagement with Indigenous Groups and local communities	<u>LNG Canada team</u> - Number of SMR and Community Advisory meetings held - Number of comments recorded and addressed through the Community Feedback Process <u>External parties</u> - Provision of information to LNG Canada for inclusion in monitoring reports	Time Frame: - Construction - Operations Frequency: <u>LNG Canada team</u> - Reporting metrics will be monitored monthly, updates to SMR quarterly, and reported annually until two years after the completion of construction, or otherwise directed by the BCEAO <u>External parties</u> - Based on frequency of third party reporting of monitoring data	<u>LNG Canada team</u> - LNG Canada, JFJV, implementation contractors, subcontractors and sub-subcontractors <u>External parties</u> - MMAH, CMHC, District of Kitimat, City of Terrace, BC Housing, Kitimat Housing Committee, Kitimat Community Advisory Panel, Terrace, Northern Real Estate Board, local non-profit housing support services

Municipal Utilities Social Management Plan	
Purpose	The Municipal Utilities SMP identifies actions to minimize project-related demands on municipal utilities (sewage, waste, water). This plan summarizes how mitigations under the Plan will be implemented and monitored to ensure that the mitigations identified in the Application are effective in managing predicted effects. This SMP summarizes how mitigations identified in the Application will be implemented, monitored, and measured for effectiveness. Stakeholders who may be interested in participating in the implementation of components of the plan are also identified.
Objectives	Objectives of the plan are to: • Manage the potential increase in demand for potable water and wastewater treatment within local communities • Minimize the potential increase in pressure on landfills and recycling programs within the Regional District of Kitimat Stikine
Potential Stakeholders	Project team: • LNG Canada • JFJV • Implementation contractors • Subcontractors • Sub-subcontractors Local/regional community organizations: • District of Kitimat • City of Terrace • Regional District of Kitimat Stikine • Kitimat Landfill, Terrace Landfill, Thornhill Landfill, Forceman Ridge Landfill • Kitimat Understanding the Environment Indigenous Groups: • Haisla Nation • Kitselas First Nation • Kitsumkalum First Nation • Other Indigenous Groups should concerns be raised Provincial/Federal Government: • Ministry of Environment (MOE) • Ministry of Municipal Affairs and Housing
Scope	All actions and/or initiatives in the Municipal Utilities SMP apply to LNG Canada, JFJV, implementation contractor, subcontractors, and sub-subcontractors during construction and the first two years of project operations. The plan applies to local communities, which consists of Haisla Nation, Kitsumkalum First Nation, Kitselas First Nation, Kitimat District Municipality, and the Terrace Census Agglomeration area (this includes: the City of Terrace, and Kitimat-Stikine E [Thornhill])

Effects Characterization							
Potential Effect	Magnitude	Extent	Duration	Frequency	Reversibility	Context	Likelihood
Increased demand on solid waste disposal and recycling facilities	Moderate	LSA	Short to medium term	Continuous	Non-reversible	Moderate Resilience	High
Increased demand on potable water and wastewater treatment infrastructure	Low	LSA	Short to medium term	Continuous	Reversible	Moderate resiliency	Medium
Mitigations							
Mitigation Measures and Actions	Reporting Metrics			Timeframe/Frequency		Information Provider	
Mitigation Action Category #1: Waste and Wastewater Management Plans							
Objective(s): Manage potential increased pressure on landfills and recycling programs in local communities resulting from project-related waste (domestic, construction, and hazardous).							
1. Construct and operate Workforce Accommodation Centre(s) for non-resident workforce during the construction phase to manage effects of temporary workforce on communities	<u>LNG Canada team</u> - Complete Waste Management Plan, update as required - Refer to Construction Environmental Management Plan - Volume (m³) and weight (tonnes) of waste streams generated - Volume and tonnage of waste generated by project that is sent to municipal landfills <u>External parties</u> - Landfill usage/capacity			Timeframe: - Construction - Operations Frequency: <u>LNG Canada team</u> - Reporting metrics will be monitored monthly, updates to SMR quarterly, and reported annually until two years after the completion of construction, or otherwise directed by the BCEAO		<u>LNG Canada team</u> - LNG Canada, JFJV, implementation contractors. Subcontractors and sub-subcontractors <u>External parties</u> - District of Kitimat, City of Terrace, Regional District of Kitimat-Stikine , MOE	
2. Make the Workforce Accommodation Centre(s) and LNG facility self-sufficient (to extent practicable) with respect to potable water and wastewater treatment services so that additional service demands will not be placed on municipal water and sewer services							
3. Implement and implement a Waste Management Plan, which will address the following waste streams: regulated (e.g., hazardous waste), recyclable, biodegradable (organic), inert, and quarantine							
4. Detail actions with respect to waste treatment provided in the waste management plans respectively							
Mitigation Measures and Actions	Reporting Metrics			Timeframe/Frequency		Information Provider	
Mitigation Action Category #2: Community Engagement							
Objective(s): Manage the potential increase in demand for potable water treatment and wastewater treatment.							
1. Implement a Social Management Roundtable (SMR) to serve as a forum to discuss municipal utility matters. Through the SMR, provide local and regional governments with information on anticipated changes in resident populations attributable to the Project to facilitate their planning for incremental demands for solid waste management, potable water supply and sewage system needs.	<u>LNG Canada team</u> - Refer to Construction Environmental Management Plan: - Influent and effluent flow rates from the Workforce Accommodation Centre(s)' wastewater treatment system <u>External parties</u> - Demand/capacity of municipal wastewater treatment system - Demand/capacity of municipal potable water system			Timeframe: - Construction - Operations Frequency: <u>LNG Canada team</u> - Reporting metrics will be monitored monthly, updates to SMR quarterly, and reported annually until two years after the completion of construction, or otherwise directed by the BCEAO <u>External parties</u> - Based on frequency of third party reporting of monitoring data		<u>LNG Canada team</u> - LNG Canada, JFJV, implementation contractors, subcontractors and sub-subcontractors <u>External parties</u> - District of Kitimat, City of Terrace, Regional District of Kitimat-Stikine, MOE	
2. Undertake ongoing and meaningful community engagement; and log, monitor, and work to address community complaints to reduce community concerns associated with the Project. This will be accomplished by developing a community engagement plan, a Community Feedback Process and retaining an up-to-date commitments tracking database.							
3. Implement a Wastewater Management Plan which will address the following waste streams: domestic wastewater, grey wastewater, dewatered sludge, brackish/saline water, excavation dewatering, drilling water and cuttings, construction and demolition wastewater, hydrostatics testing waste water Detail actions with respect to waste water treatment in the wastewater management respectively							
4. Implement a community engagement plan to assist communities in planning for an influx of workers. The plan will: - Include initiatives to address potential community concerns - Provide a framework for ongoing communication with municipal and provincial service providers. The plan will be developed through engagement with Indigenous Groups and local communities							

Traffic Social Management Plan	
Purpose	The Traffic SMP identifies actions to manage project-related effects on local road traffic and airport infrastructure. This SMP summarizes how mitigations identified in the Application will be implemented, monitored, and measured for effectiveness. This plan also identifies parties responsible for implementing mitigation measures, and the timeframes during which the mitigation measures will be implemented. Stakeholders who may be interested in participating in the implementation of components of the plan are also identified.
Objectives	Objectives of the plan are to: - Minimize the volume of and congestion caused by project-related road traffic - Reduce the risk of project-related vehicle collisions - Reduce demand on airport infrastructure and congestion caused by the transport of workers - Facilitate collaboration with stakeholders and provide a responsive framework from which stakeholders can raise concerns with LNG Canada
Potential Stakeholders	Project team: - LNG Canada - JFJV - Implementation contractors - Subcontractors - Sub-subcontractors Local/regional community organizations: - District of Kitimat - City of Terrace - Northwest Regional Airport - Kitimat RCMP Indigenous Groups: - Haisla Nation - Kitselas First Nation - Kitsumkalum First Nation - Other Indigenous Groups should concerns be raised Provincial/Federal Government: - Ministry of Transportation and Infrastructure Other: - ICBC
Scope	All actions and/or initiatives in the Transportation SMP apply to LNG Canada, JFJV, implementation contractors, subcontractors and sub-subcontractors during construction, and the first two years of operations. The plan applies to local communities, which consists of: Haisla Nation, Kitsumkalum First Nation, Kitselas First Nation, Kitimat District Municipality, and the Terrace Census Agglomeration area (this includes: the City of Terrace, and Kitimat-Stikine E [Thornhill])

Effects Characterization							
Potential Effect	Magnitude	Extent	Duration	Frequency	Reversibility	Context	Likelihood
Increased traffic congestion on roads	Moderate	LSA	Medium-term (construction + operations)	Continuous	Reversible	Moderate resilience	High
Increased risk of vehicle collisions	Moderate	LSA	Medium-term (construction + operations)	Continuous	Reversible	Moderate resilience	High
Increased demand on airport infrastructure	Moderate -High	LSA	Medium-term (construction + operations)	Continuous	Reversible	Moderate resilience	High
Mitigations							
Mitigation Measures and Actions		Reporting Metrics		Timeframe/Frequency		Responsibility/Information Provider	
Mitigation Action Category #1 Road Traffic							
Objective(s): Minimize the volume of and congestion caused by project-related road traffic							
1. Implement a Traffic Management Plan (TMP), People Logistics Plan and Construction Logistics Execution Plan, which will provide information on: - Provision of group transportation between the Workforce Accommodation Centre(s) and project site and the Northwest Regional Airport - Provision of remote parking facilities served by shuttles to reduce traffic through the centre of Kitimat - Rules restricting use of personal vehicles on site or in the Workforce Accommodation Centre(s) - Provision of commuter support between Terrace (and/or other areas, as appropriate) and the project site to facilitate participation by residents of the Greater Terrace area and nearby Indigenous communities - Management of peak-hour traffic volumes, particularly across the Haisla Bridge, by scheduling worker rotations, and equipment, material, and goods deliveries to the off-peak hours, whenever practicable		LNG Canada team - Completion of the Traffic Management Plan - Complete Traffic Impact Assessment - Number of project bus trips from Terrace to Kitimat site per day - Number of passengers from Terrace to Kitimat site per day - Number of project bus trips from local pick up points per day - Number of passengers from local pick up points per day External parties - Ministry of Transportation and Infrastructure provincial highway traffic count data		Time Frame: - Construction - Operations Frequency: LNG Canada team - Reporting metrics will be monitored monthly, updates to SMR quarterly, and reported annually until two years after the completion of construction, or otherwise directed by the BCEAO External parties - Based on frequency of third party reporting of monitoring data		LNG Canada team - LNG Canada, JFJV, implementation contractors, subcontractors and sub-subcontractors External parties - District of Kitimat, City of Terrace, Kitimat RCMP, Ministry of Transportation and Infrastructure	
Mitigation Measures and Actions		Reporting Metrics		Timeframe/Frequency		Responsibility/Information Provider	
Mitigation Action Category #2 Vehicle Collisions							
Objective(s): Reduce the risk of project-related vehicle collisions							
1. Monitor all travel-related incidents and reported near misses involving LNG Canada workers, and review these data regularly to identify how travel can be improved to reduce risks to safety and further incidents		LNG Canada team - Report on policies and programs implemented to reduce traffic incidents - Number of people who have completed the Defensive Driving Training (through KVI or others) sponsored the Project External parties - Number and type of traffic collisions - Collisions reported in accordance with ICBC/police requirements		Time Frame: - Construction - Operations Frequency: LNG Canada team - Reporting metrics will be monitored monthly, updates to SMR quarterly, and reported annually until two years after the completion of construction, or otherwise directed by the BCEAO External parties - Based on frequency of third party reporting of monitoring data		Project team - LNG Canada, JFJV, implementation contractors, subcontractors and sub-subcontractors External parties - ICBC, Kitimat RCMP	
2. Implement and enforce LNG Canada's Life Saving Rules, particularly those regarding seatbelts, alcohol or drugs, cell phone use, speed limits, and following Journey Management Plans							
3. "Vehicle factor" of collisions will be managed by requiring winterization and snow tires (when appropriate) for project vehicles, walk-around vehicle inspections, and regular vehicle maintenance							
4. "Driver factor" of collisions will be managed by implementing stringent policies for project drivers, such as fitness-to-work rules (e.g., drugs, alcohol, and fatigue) and driver training for adverse weather, and the use of in-vehicle monitoring systems							

Mitigation Measures and Actions	Reporting Metrics	Timeframe/Frequency	Responsibility/Information Provider
Mitigation Action Category #3 Airport			
Objective(s): Reduce demand on airport infrastructure congestion caused by the transport of workers			
1. Where practical, schedule worker rotations and charter flights to alleviate peak pressures on the airport terminal facilities 2. Work with airlines servicing the Northwest Regional Airport to increase commercial flights 3. Continue to work with the Northwest Regional Airport in support of its terminal expansion plans	<u>LNG Canada team</u> - Number of project site personnel passengers on commercial flights into Northwest Regional Airport per month - Number of project site personnel passengers on charter flights into Northwest Regional Airport per month - Number of meetings with airport staff on flight scheduling and traffic congestion - Number of comments received and addressed from the Northwest Regional Airport through the Community Feedback Process <u>External parties</u> - Air passenger traffic volume through terminal per month	Time Frame - Construction Frequency <u>LNG Canada team</u> - Reporting metrics will be monitored monthly, updates to SMR quarterly, and reported annually until two years after the completion of construction, or otherwise directed by the BCEAO <u>External parties</u> - Based on frequency of third party reporting of monitoring data	<u>Project team</u> - LNG Canada, JFJV, implementation contractors, subcontractors and sub-subcontractors <u>External parties</u> - Northwest Regional Airport
Mitigation Action Category #4 Community Engagement			
Objective(s): Engage with local communities, Indigenous Groups and services providers to assist in the planning and development of management strategies.			
1. Implement a Social Management Roundtable (SMR) to serve as a forum for discussing traffic matters 2. Develop a community engagement plan to assist communities in planning for an influx of workers. The plan will: ○ Include initiatives to address potential community concerns ○ Provide a framework for ongoing communication with municipal and provincial service providers; this plan will be developed through engagement with Indigenous Groups and local communities 3. Communicate to stakeholders the Community Feedback Process so local communities and Indigenous Groups know how to contact the Project	<u>LNG Canada team</u> - Number of notifications on scheduling of transport equipment to service providers and the public - Number of SMR and Community Advisory Group meetings held - Number of comments recorded and addressed through the Community Feedback Process	Time Frame: - Construction - Operations Frequency: <u>LNG Canada team</u> - Reporting metrics will be monitored monthly, updates to SMR quarterly, and reported annually until two years after the completion of construction, or otherwise directed by the BCEAO	<u>LNG Canada team</u> - LNG Canada, JFJV, implementation contractors, subcontractors and sub-subcontractors <u>External parties</u> - Various stakeholder groups; public

APPENDIX 5. COMMUNITY FEEDBACK PROCESS

